

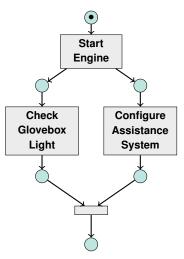


User-Friendly Property Specification and Process Verification a Case Study with Vehicle-Commissioning Processes

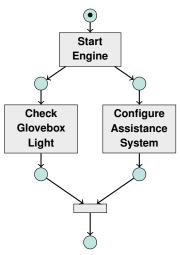
12th International Conference on Business Process Management

Richard Mrasek, Jutta Mülle, Klemens Böhm, Michael Becker, Christian Allmann | September 16, 2014





Prop: 'Start Engine' precedence 'Configure Assistance System'



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- Distributed Knowledge
- 2 Heterogeneous Environment
- 3 Huge Amount of Properties
- 4 Specification in Formal Language

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 \Rightarrow User-Friendly Approach required!

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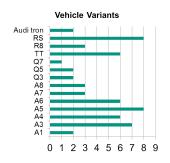
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Overview 3/17

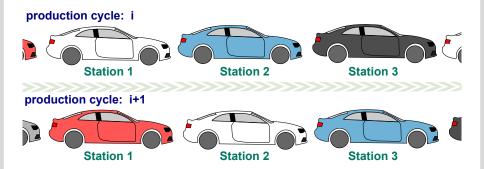
- 1 Motivation
- Case Study
- 3 Approach
 - Property Specification
 - 2 Model Checking
- 4 Evaluation
- 5 Conclusion



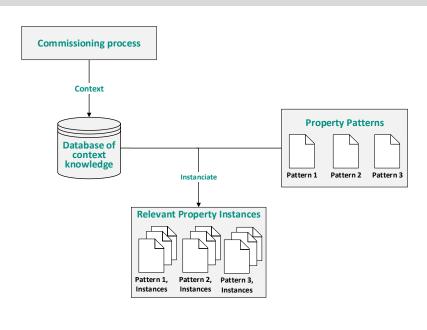
- 14 Vehicle Series
- >55 Variants

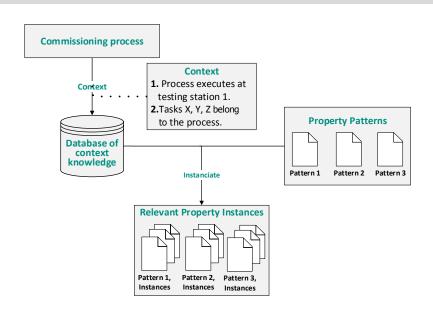


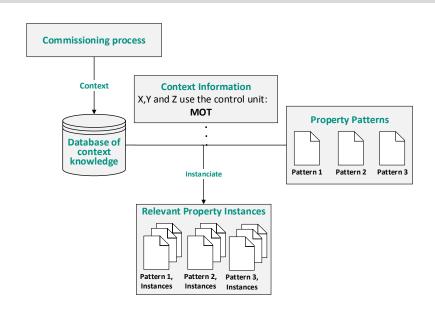
>10 factories (only AUDI)

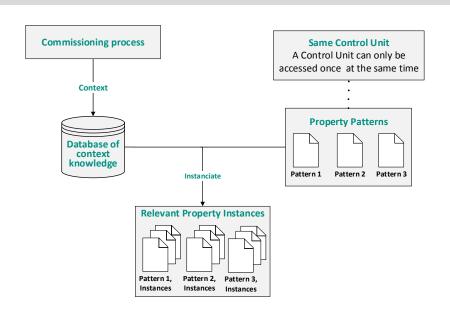


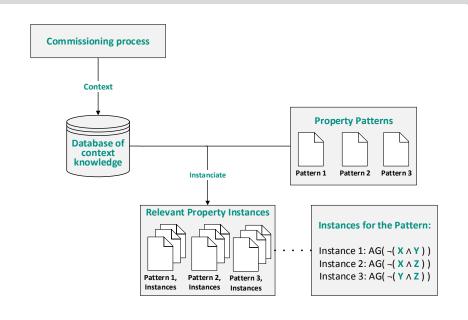
PROPERTY PATTERN	DESCRIPTION
Precedence	Task A requires the earlier execution of task B
Response	The occurrence of task A leads to the occurrence of task B.
Maximal Connections	The number of connections should not exceed the maximal capacity.
Close Connection	Each connection has to be closed.





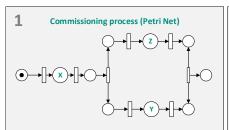


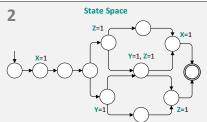




Benefits

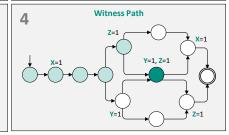
- Only relevant properties
- Simplified maintenance of the properties
- More user-friendly specification of properties



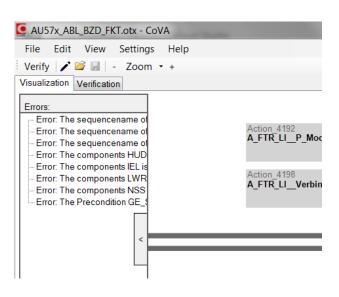


The Control Unit C2 can only be accessed once

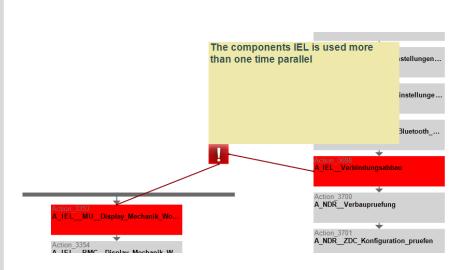
AG(¬((Y>0) \(\(Z>0 \))))



Framework 10/17



Framework 10/17



Evaluation 11/17

Functional Evaluation:

Does the approach detect disturbances?

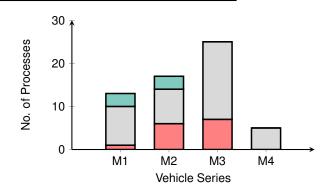
Expert Interview:

Does the approach meets the requirements of the shareholders?

- 1 60 commissioning processes
- Four vehicle series
- 3 Realistic process models in development
- 4 Analyzed to find disturbance of the process flow, e.g., that will extend the processing time or can block the process
- Domain expert categorizes the found property violations

	M1	M2	МЗ	M4
No. of Processes	13	17	25	5
Correct	3	3	0	0
Minor Disturbance	9	8	18	5
Major Disturbance	1	6	7	0





Process Quality:

Has the framework increased the quality of the commissioning processes?

2 Generality:

Can the framework be used in a different factory within the company?

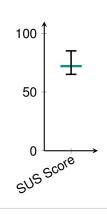
3 Usability:

Can the framework be used in an intuitive way?

- All experts say that the tool increases the process quality significantly.
- Issues with false positive.
- Experts think that the verification tool will not change the development time for the processes.

- Can easily used in another factories.
- Some issues exist with integrate them into the tool chain.
- Overall good usability, but some experts would wish for less information presented.

Usability

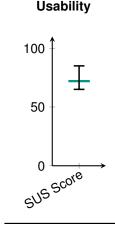


 Score
 71.67

 Average
 69.69

 Median
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Conclusion 17/17

Approach includes several sources of Information

- We can manage a huge amount of properties in a heterogeneous environment
- 3 Domain experts do not have to specify the properties in a formal language
- 4 Framework is usable in a real production environment

Framework is user-friendly and does enhance the process quality

Questions?

Conclusion 17/17

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