

Annual Meeting of the IEEE Task Force on Process Mining



Monday September 11th 2017 (16.00-17.30) UPC Nord Campus, Vertex Building VS217, c/ Jordi Girona, 1-3, 08034 Barcelona



http://www.win.tue.nl/ieeetfpm/





Agenda

16:00 - 16:05	Welcome
16:05 – 16:15	Overview of Activities and Developments in the Process Mining Space in 2016-2017 (Wil van der Aalst) This session will provide a quick overview of the goals of the task force and its activities. It also reflects on its activities and the developments in the process mining space.
16:15 – 16:30	Process Mining in Spain (Josep Carmona) This session will provide an overview of the process mining activities in Spain. Josep Carmona, also the host of this year's BPM conference, will summarize and reflect on initiatives in Spain.
16:30 – 17:00	XES Standardization and Certification (Eric Verbeek) On November 11th, 2016, the IEEE Standards Association has officially published the XES Standard as IEEE Std 1849TM-2016: IEEE Standard for eXtensible Event Stream (XES) for Achieving Interoperability in Event Logs and Event Streams. The IEEE Task Force on Process Mining has been driving the standardization process for over six years, because the standard allows for the exchange of event data between different process mining tools. Eric Verbeek will give a short update on XES developments and then focus on XES certification. Recently, the XES WG accepted the XES Certification proposal distinguishing different levels of XES support for import and export (A1-D2). Now it is time to operationalize the certification process and the task force should play a key role in this. Eric will explain the different certification levels and discuss the organization.
17:00 – 17:25	Brainstorming Session on New Activities (All) The mission of the task force is to "promote the research, development, education and understanding of process mining". The goal of this session is to think of new activities or ways to strengthen existing ones. Example questions include: What are new success process mining stories and data sets? Should there be a stand-alone process mining conference or not? New workshops or special sessions (SSCI, CEC, WCCI, KDD, ICML, PAW, etc.)? Best Process Mining Dissertation Award in 2018? Do we need a database with tool information? Books and articles aimed at practitioners? New process mining MOOCs? How to make process mining an integral part of Six Sigma? How to better utilize the LinkedIn Process Mining Group? Do we need a new Process Mining Manifesto?
	Closing





Agenda

16:00 – 16:05	Welcome
16:05 – 16:15	Overview of Activities and Developments in the Process Mining Space in 2016-2017 (Wil van der Aalst) This session will provide a quick overview of the goals of the task force and its activities. It also reflects on its activities and the developments in the process mining space.
16:15 – 16:30	Process Mining in Spain (Josep Carmona) This session will provide an overview of the process mining activities in Spain. Josep Carmona, also the host of this year's BPM conference, will summarize and reflect on initiatives in Spain.
16:30 – 17:00	(Eric Verbeek) On November 11th, 2016, the IEEE Standards Association has officially published the XES Standard as IEEE Std 1849TM-2016: IEEE Standard for eXtensible Event Stream (XES) for Achieving Interoperability in Event Logs and Event Streams. The IEEE Task Force on Process Mining has been driving the standardization process for over six years, because the standard allows for the exchange of event data between different process mining tools. Eric Verbeek will give a short update on XES developments and then focus on XES certification. Recently, the XES WG accepted the XES Certification proposal distinguishing different levels of XES support for import and export (A1-D2). Now it is time to operationalize the certification process and the task force should play a key role in this. Eric will explain the different certification levels and discuss the organization.
17:00 – 17:25	(All) The mission of the task force is to "promote the research, development, education and understanding of process mining". The goal of this session is to think of new activities or ways to strengthen existing ones. Example questions include: What are new success process mining stories and data sets? Should there be a stand-alone process mining conference or not? New workshops or special sessions (SSCI, CEC, WCCI, KDD, ICML, PAW, etc.)? Best Process Mining Dissertation Award in 2018? Do we need a database with tool information? Books and articles aimed at practitioners? New process mining MOOCs? How to make process mining an integral part of Six Sigma? How to better utilize the LinkedIn Process Mining Group? Do we need a new Process Mining Manifesto?
17:25 – 17:30	Closing





Organizations Supporting our Task Force (70+)



S software[™]





BPM LATAM

















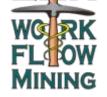








pwc





unibz



















































































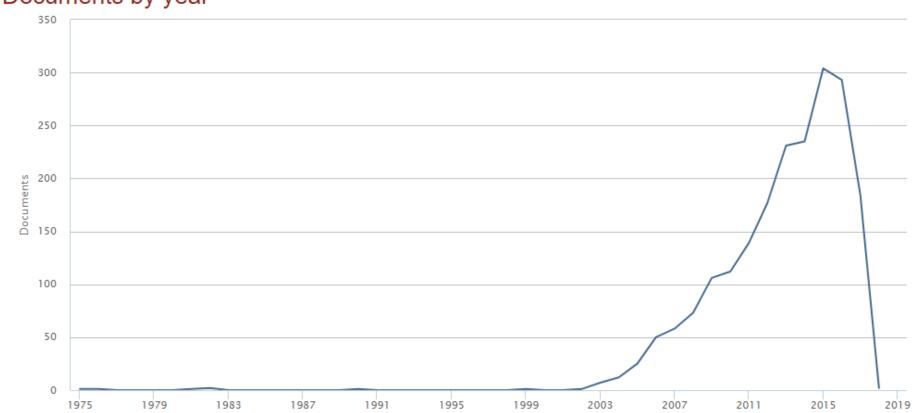






Uptake of process mining

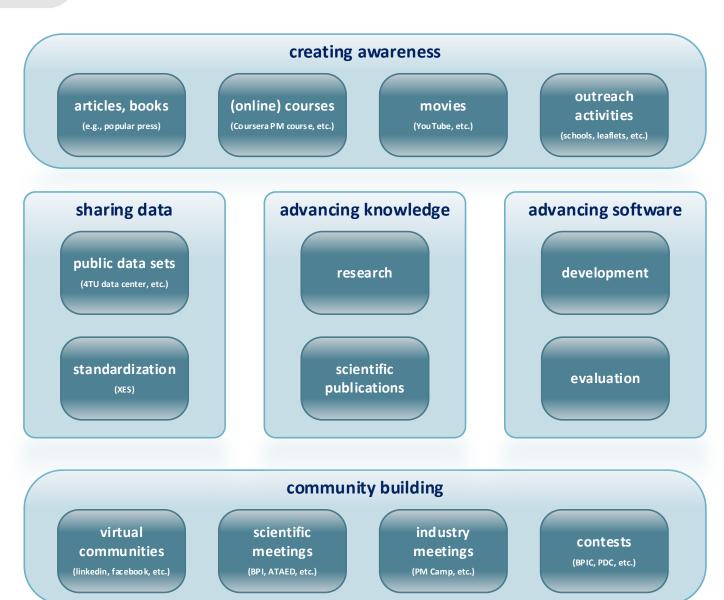
Documents by year







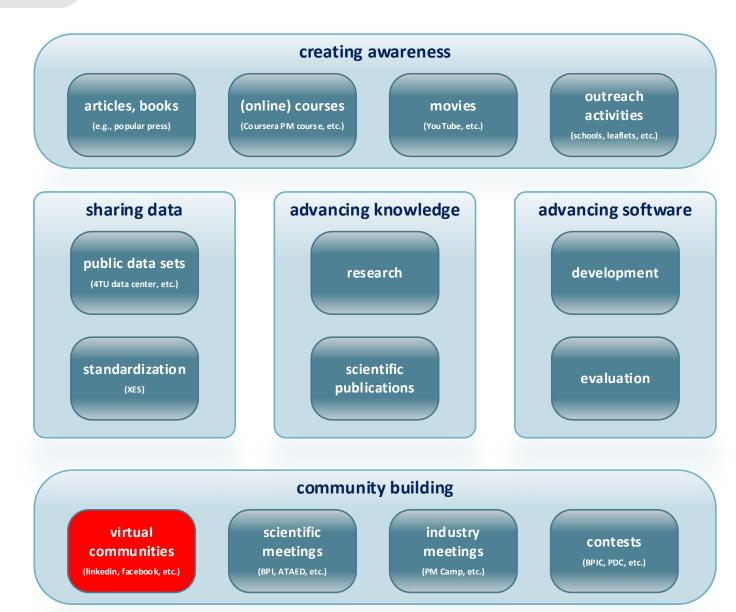
Goals







Virtual Communities

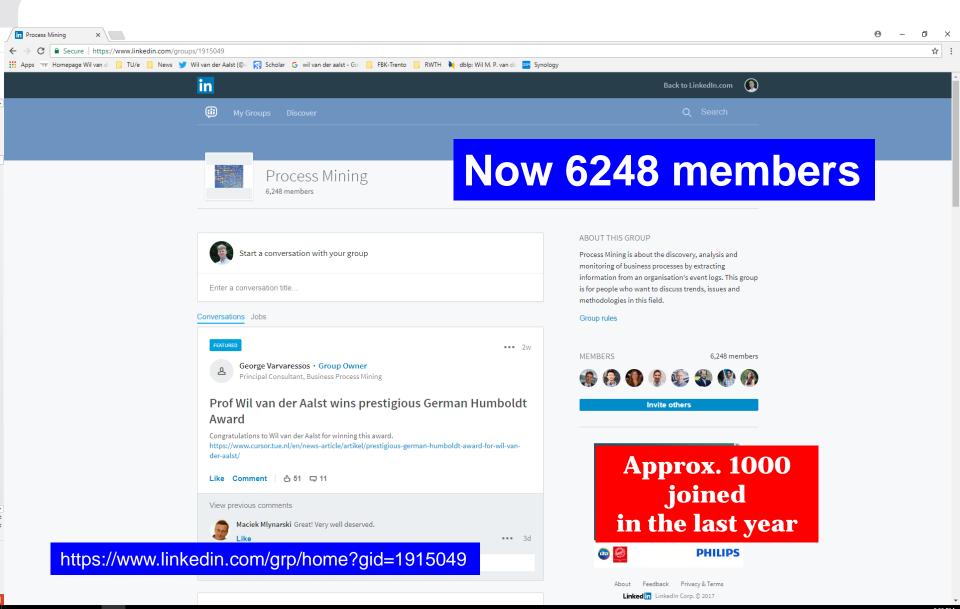






LinkedIn Group on PM

(managed by George Varvaressos)





Virtual communities

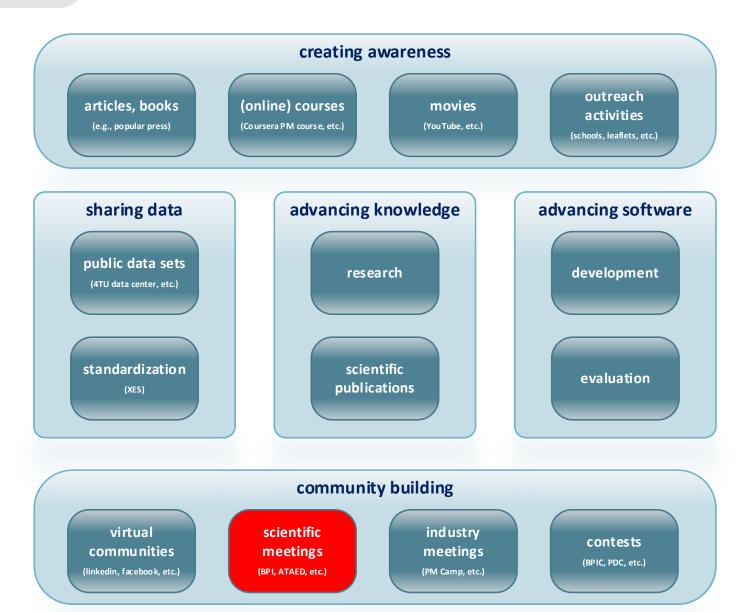
LinkedIn

- Keep triggering discussions and sharing news
- More case studies or war stories from users
- Consider more non-commercial self-promotion
- @processmining page at facebook
 - 500 followers (students, younger researchers)
 - Some focus on teaching activities
 - Contact Joos Buijs / Dirk Fahland if you want to contribute as a administrator
- Other communities we could use/create?





Scientific Meetings







BPI Workshop

13th International Workshop on Business Process Intelligence 2017

to be held in conjunction with BPM 2017 Barcelona, Spain, September 10 - 15, 2017



Running well since 2005! BPI 2018 in Sydney? Discussion on conference?





Algorithms & Theories for the Analysis of Event Data



Algorithms & Theories for the Analysis of Event Data 2017

@ PN 2017 & ACSD 2017, June 26-27, Zaragoza, Spain

The workshop Algorithms & Theories for the Analysis of Event Data (ATAED 2017) is a satellite event of both the 38th International Conference on Application and Theory of Petri Nets and Concurrency and the 17th International Conference on Application of Concurrency to System Design (PN 2017 and ACSD 2017). The workshop aims to attract papers related to process mining, region theory and other synthesis techniques. These techniques have in common that "lower level" behavioral descriptions (event logs, sets of partial orders, transition systems, etc.) are used to create "higher level" process models (e.g., various classes of Petri nets, BPMN, or UML activity diagrams).

ATAED 2017 solicits papers related to process mining and region theory. However, the scope is not limited to this. The program committee invites submission of full papers (up to 15 pages) and of short papers (up to 5 pages). Papers should be submitted as pdf-files using the Springer LNCS-format. Papers need to be submitted via Easychair.

Process mining makes it possible to analyze event data, thereby focusing on behavior rather than correlations and simplistic performance indicators. For example, event logs can be used to automatically learn end-to-end process models based on recorded event data. Next to the automated discovery of the real underlying process, there are process mining techniques to analyze bottlenecks, to uncover hidden inefficiencies, to check compliance, to explain deviations, to predict performance, and to guide users towards "better" processes.

Region theory makes it possible to synthesize a process model from a

behavioral description. Applying the behavioral description and the langequivalent. In recent years, various based and state-based variants) have mining. Here, there is only example to be improved. Hence, there are marked relevance.

ATAED 2018 will be in Bratislava, Slovakia, June, 2018





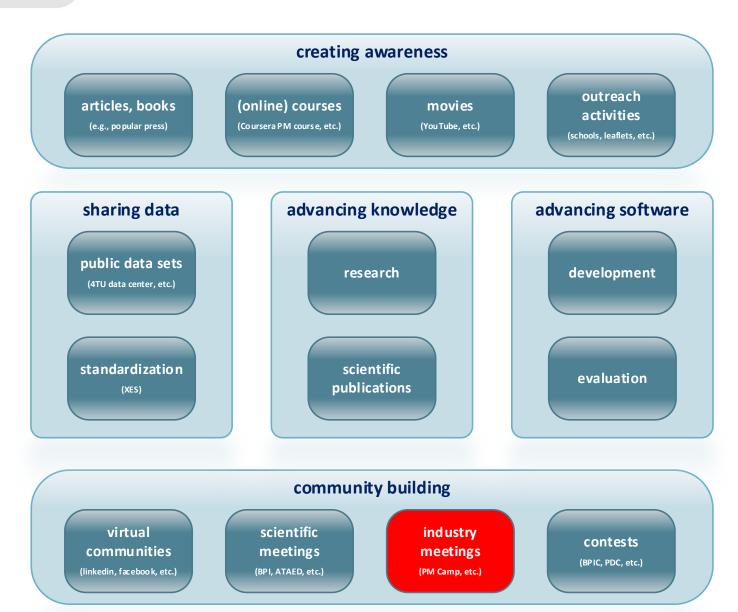
Other events

- SIMPDA: INTERNATIONAL SYMPOSIUM ON DATA-DRIVEN PROCESS DISCOVERY AND ANALYSIS
- DeHMiMoP: International Workshop on Declarative/Decision/Hybrid Mining and Modelling for Business Processes
- iERP INTELLIGENT ERP SYSTEMS
- Conference on Traffic Mining Applied to Police Activities
- International Conference on ICT and Knowledge Engineering
- Workshop on Security and Privacy-enhanced Business Process Management
- AusDM: Australasian Data Mining Conference
- IEEE International Conference on BUSINESS INFORMATICS (CBI'17)
- EDOC : Enterprise Distributed Object Computing
- Conference on Advances in Databases, Knowledge, and Data Applications
- International Conference on Business Intelligence and Technology
- KDIR: International Conference on Knowledge Discovery and Information Retrieval
- Etc. Etc.





Industry Meetings







e.g. Process Mining Camp

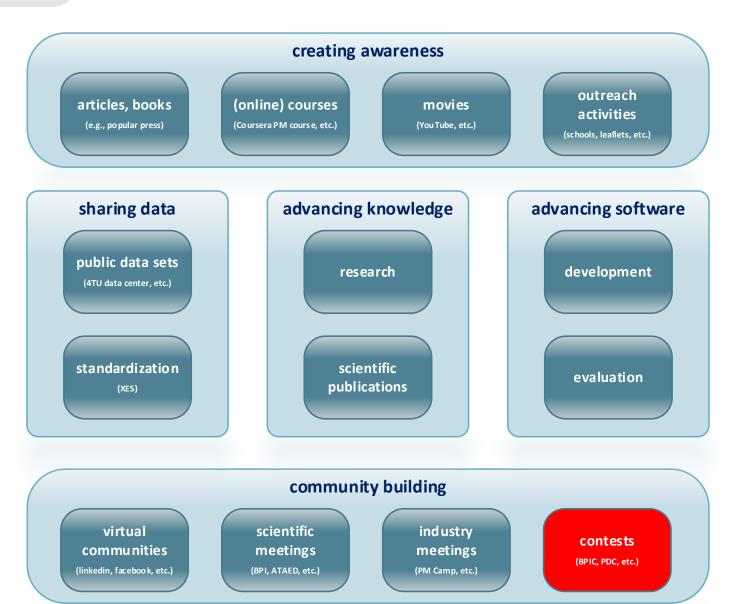


PROCESS MINING CAMP2017





Contests







Contests

- Business Process Intelligence Challenge (BPIC) (every year, since 2011)
- Process Discovery Contest (2016, 2017)

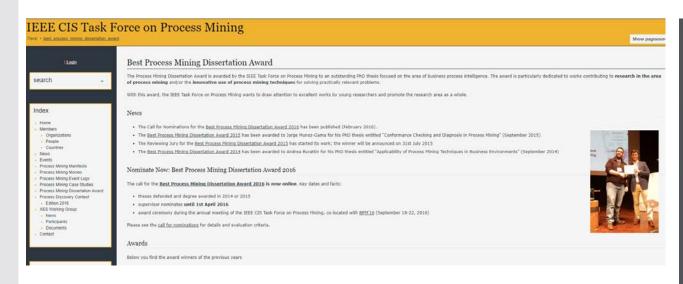
- Industry awards:
 - Process Miner of the Year Award (Fluxicon)
 - Process Mining Thesis Award (Celonis)





Contests

- Best PhD thesis award (2014, 2015).
 - How to continue?
 - Positioning wrt to BPM Thesis award



Conformance **Checking and Diagnosis** in Process Mining Comparing Observed and Modeled Processes Springer

http://www.win.tue.nl/ieeetfpm/doku.php?id=shared:best_process_mining_dissertation_award





Public Data Sets





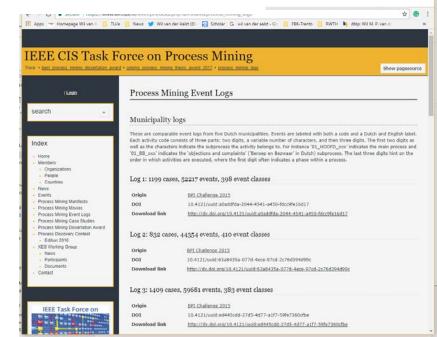


Data sets

4TU.Centre for Research Data



http://data.4tu.nl/repository/collection:event_logs







New Data Sets

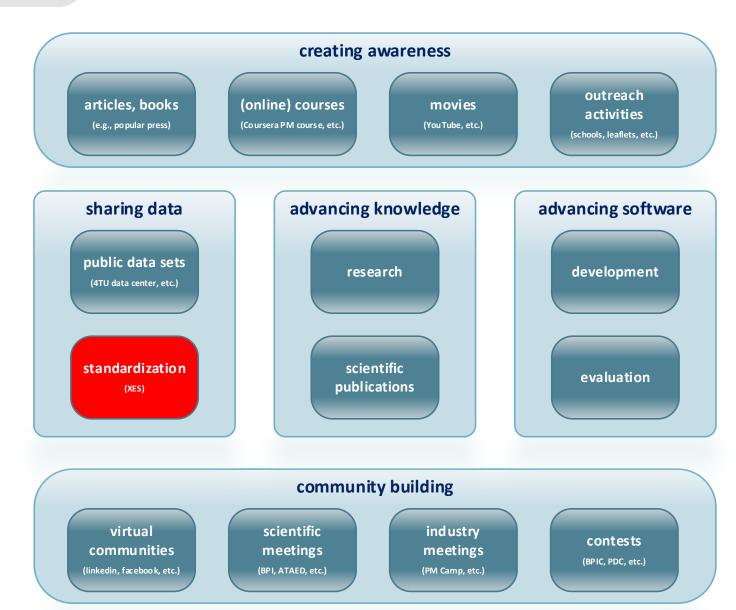
- BPI Challenge 2017 Ioan application process of a Dutch financial institute
- BPI Challenge 2016 from UWV (Employee Insurance Agency)
- Hospital Billing financial modules of the ERP system of a regional hospital
- JUnit 4.12 Software Event Log
- NASA Crew Exploration Vehicle (CEV) Software Event Log
- Sepsis Cases sepsis cases from a hospital
- Validation of Precision Measures Event Logs and Process Models
- Data-driven Process Discovery
- Etc.

All on http://data.4tu.nl/repository/collection:event_logs





Standardization







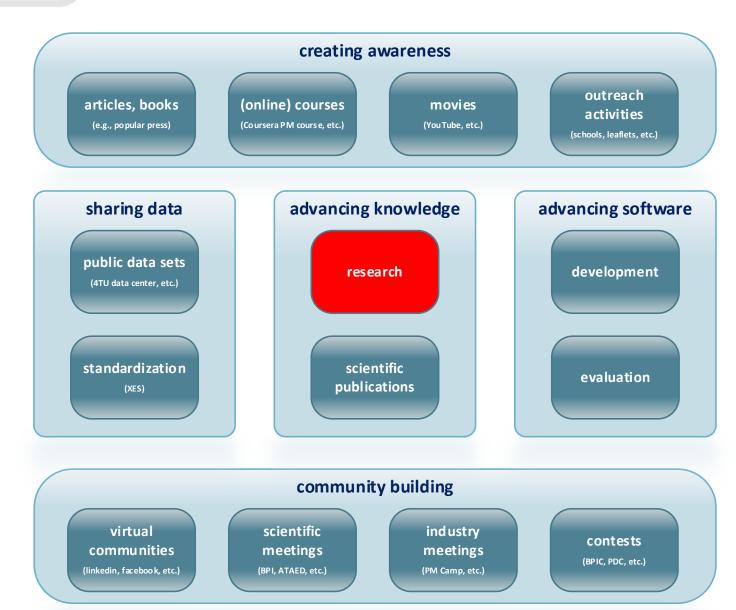


Eric: approval, recent activities, certification





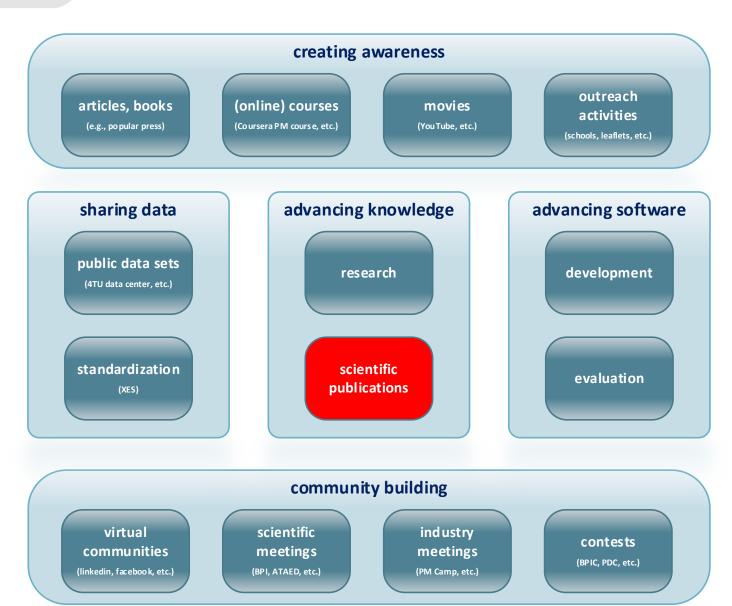
Research







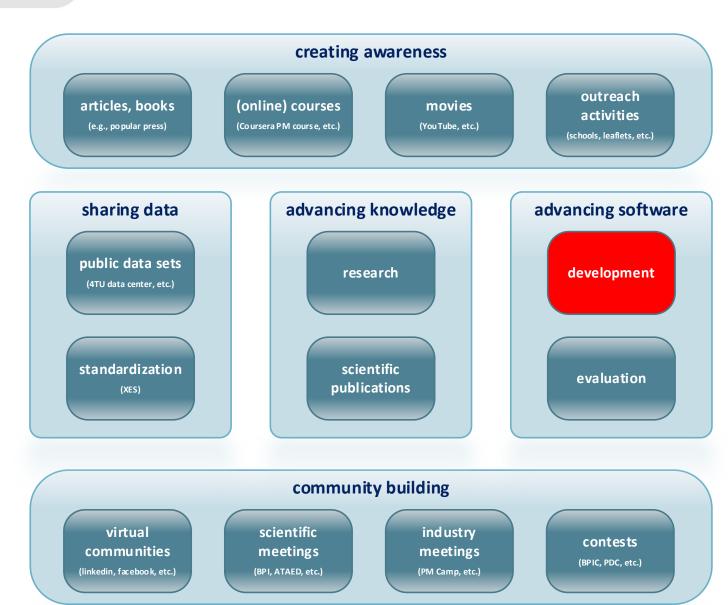
Scientific Publications







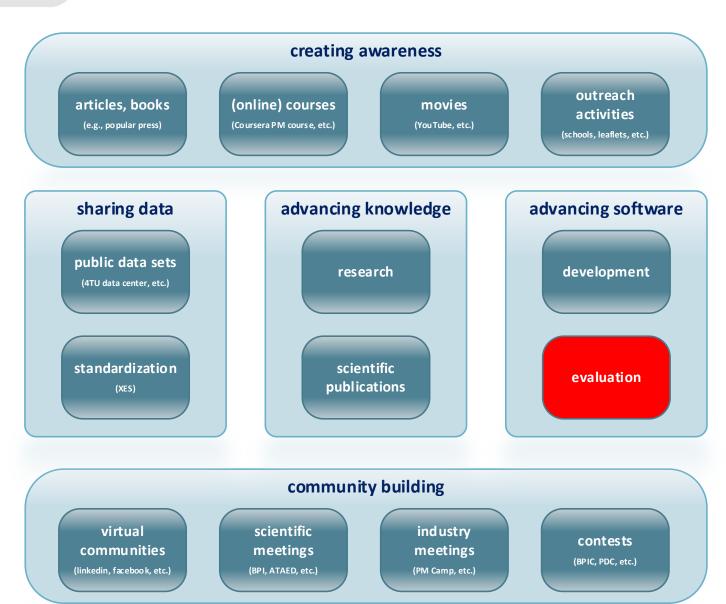
Development







Evaluation







Some tools (not complete)

Short name	Full name of tool	Version	Vendor	Webpage	XES support	Academic program (available online)	Webpage Academic program	Trail version (available online)	Webpage Trial version
Shorthame	run nume or tool	V CI SIOII	Vendor	vecopage	ALS Support	(available offine)	www.celonis.de/en/company/academic-	omme)	wespage marversion
Celonis	Celonis Process Mining	4	Celonis GmbH	www.celonis.de	ves	ves	alliance	ves	www.celonis.de/en/single-user/free-trial
	Disco	1.9.5	Fluxicon	www.fluxicon.com	ves	ves	fluxicon.com/academic/	ves	www.fluxicon.com/disco/
EDS	Enterprise Discovery Suite	4	StereoLOGIC Ltd	www.stereologic.com	ĺ	no		no	
	Interstage Business Process Manager								
Fujitsu	Analytics	12.2	Fujitsu Ltd	www.fujitsu.com		no		no	
Icaro	Icaro EVERFlow	1	Icaro Tech	www.icarotech.com		no		no	
				www.processminingfactor	r				
	Icris Process Mining Factory	1	Icris	y.com	yes	no			
LANA	LANA Process Mining	1	Lana Labs	www.lana-labs.com	not yet	no		no	
Minit	Minit	1	Gradient ECM	www.minitlabs.com	yes	no		yes	www.minitlabs.com/demo
					as of November		www.my-invenio.com/myinvenio-academic-		
myInvenio	,		Cognitive Technology		2016 release	yes	alliance/	yes	www.my-invenio.com/registration/
	Perceptive Process Mining	2.7	Lexmark	www.lexmark.com	no	no		no	
ProcessGol d	ProcessGold Enterprise Platform	8	Processgold International B.V.	www.processgold.com	yes	not yet		no	
ProM	ProM	6.6	Open Source hosted at TU/e	www.promtools.org	yes	open source	www.promtools.org		
ProM Lite	ProM Lite	1.1	Open Source hosted at TU/e	www.promtools.org	yes	open source	www.promtools.org		
QPR	QPR ProcessAnalyzer	2016	QPR	www.qpr.com	yes	no		no	
RapidProM	RapidProM	4.0.0	Open Source hosted at TU/e	www.rapidprom.org	yes	open source	www.rapidprom.org		
Rialto	Rialto Process	1.5	Exeura	www.exeura.eu	yes	yes	www.exeura.eu/en/products/rialto-process/	no	
Signavio	Signavio Process Intelligence		Signavio	www.signavio.com					
			SNP Schneider-Neureither &						http://products.snp-ag.com/business-process-
SNP	SNP Business Process Analysis	15.27	Partner AG	www.snp-bpa.com	yes	no		yes	<u>analysis</u>
	webMethods Process Performance Manager	9.9	Software AG	www.softwareag.com		no		no	
	Worksoft Analyze & Process Mining for SAP	r	Worksoft	www.worksoft.com					





Evaluation



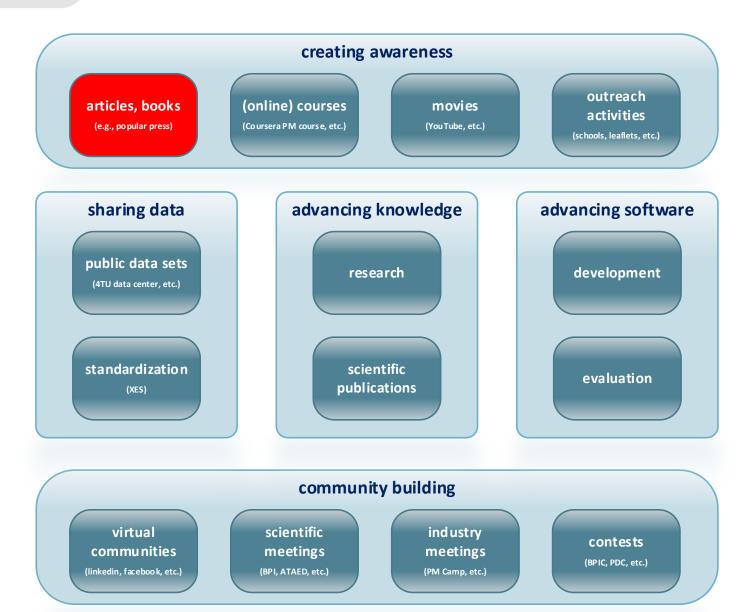
From indexing to scoring.

What role should the task force have?





Articles, books, ...

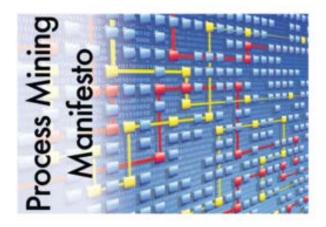






PM Manifesto

http://www.win.tue.nl/ieeetfpm/doku.php?id=shared:process_mining_manifesto



A manifesto is a "public declaration of principles and intentions" by a group of people. This manifesto is written by members and supporters of the IEEE Task Force on Process Mining. The goof of this task force is to promote the research, development, education, implementation, evolution, and understanding of process mining.

Process roining is a relatively young research discipline that all between computational intelligence and state existing out the area hazed, and process modeling and analysis so the other hand. The idea of process mining is to discover, monitor and improve real by extracting knowledge from event logs resultly available in today's (information) update. Process mining reducing fundamentally process discovery E.a., setruding pricess models from se event log), andumente checking (i.e., ig deviations by compr model and load, social networks organizational mining, automated

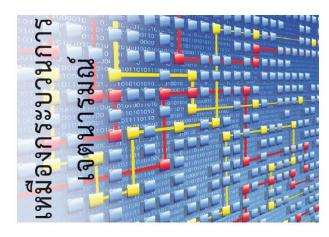
or prediction, and listery board to summands from

Contents:	
From Hong - Date of the Ar	3
Goding Frinciples	6
Outerpri.	10
Tyloger	13
Shows	14

model extension, model report, some

Process mining inclusions are oble to action forwestign from neutral negatives and controlled to technical indicators operation. These individuals provided new neutral for discovers controlled and depress processors in a control of application discovers. There are from neith defined for graning interest in present mining. On the new hold, more and some result on being recorded, thus, providing detailed electronalists about the bishary of processor. On the other hand, there is a need to begin recorded, thus, providing detailed electronalists about the bishary of processor. On the other hand, there is a need to begin the control processor to competition and expelled changing environment. This modelate is control by the EEE flast flavor on France Management and many to proceed the hand, or processor arising the accordance to proceed the control of the processor of the superior challenges, this modelate is some or as good for authorizing development, according, consolients, however, consolients, business processors.

Available in 16 Languages



เจตนารมณ์ คือ "คำประกาศ ต่อสาฮารณะถึงหลักการและ ความตั้งใจ" ของคนกลุ่มหนึ่ง เจตนารมณ์นี้เขียนขึ้นโดยสมาชิก และผู้สนับสนุนของ IEEE Task Force on Process Mining เป้าหมายของคณะทำงานเฉพาะ กิจนี้ คือ เพื่อส่งเสริมการวิจัย การพัฒนา การศึกษา การทำให้ เกิดผล วิวัฒนาการ และความ เข้าใจในเรื่องเหมืองกระบวนการ

เหมืองกระบวนการ เป็นสาขาการวิจัยที่ อยู่ในระยะเริ่มแรก ซึ่งในมุมหนึ่งมองว่า อยู่ระหว่างการคำนวณอัจฉริยะและเหมือง ข้อมูล ส่วนในอีกมุมหนึ่งมองว่าอยู่ระหว่าง แบบสำคุณกระบวบการและการวิเคราะษ์ แนวคิดของเหมืองกระบวนการคือ เพื่อการ ค้นพบ การเฝ้าสังเกต และการปรับปรง กระบวนการจริง (ไม่ใช่กระบวนการสมมุติ) ด้วยการสกัดความรู้จากบันทึกเหตุการณ์ที่ มีอยู่ในระบบ (สารสนเทศ) ที่มีอยู่แล้วใน ปัจจุบัน เหมืองกระบวนการรวมถึง การ ค้นพบกระบวนการ (โดยอัตโนมัติ) (การ สภัดแบบสำคุณกระบาบการฉากบับทึก เหตุการณ์) การตรวจสอบการสอดคล้อง (เช่น การเฝ้าสังเกตุความเบี่ยงเบนโดยการ เปรียบเทียบระหว่างแบบจำลองกับบันทึก

เครือช่ายสังคม / เหมืององค์กร การสร้างแบบ จำลองโดยอัดโนมัติ การขยายแบบจำลอง ช่อมแชมแบบจำลอง การพยากรณ์กรณี และ การให้คำแนะนำโดยใช้ความเป็นมาเป็นพื้นฐาน

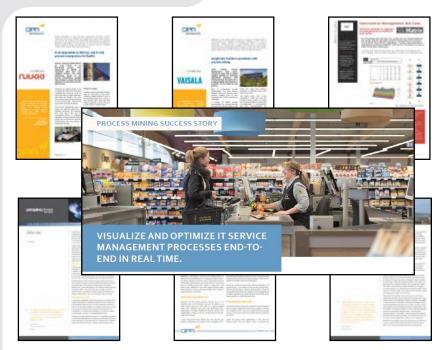
เนื้อหา:	
เหมืองกระบวนการ - ความทันรู้สมัย	3
หลักการแนะนำ	6
ความท้าทาย	10
ปัจฉิมบท	13
อภิธานศัพท์	14

เหติเคของหนือเกระบวนการสามารถตักความรู้จากบัวกักเหตุการณ์ที่มีอยู่โดยทั่วไปในระบบสารขนมหลืนปัจจุบัน เพลนิดแล่วนี้ให้วิธีในนั้นภาครั้นกบุ การนำได้ แกล และการบับกับสุดทระบวนการในการประชุทธิเดียมหากหลายโดนน โดยมีตัวจับแต้ยวงหักเสยใหวการที่ทำให้เกิดความสนใจหนือเกระบวนการนักขึ้น ในมาหนึ่งมี การบับกับสุดทรการนำใหม่การใน ทำให้มีสารสนมหายจะเยือดที่มีความระบวนการ ในกับมุมหนึ่งมีการเมือดทางปรับปุงและสนับสุนการนามการจุทั่ง ในสการแมวต้องที่มีการแกร่งขึ้นและทางเมื่อนแปลงอย่างรางเร็ว เจลนารณณีที่สำหรับเลย IEEE Task Force on Process Mining และที่เงิดเสริมเรื่อง หมือสารขานการ ซึ่งในกว่าเห็น จัดมากรักหมดุของหลักการแนะว่า และทะการความกำหายที่สำคัญ เจลนารณณีที่หวังจังหาที่ทำเป็นสมัยสำหรับนักพัฒนา ของสันว่า นักวิทยาศาสตส์ ที่เกิดการผู้จัดการจุทั่ง และผู้ใช้ เป้าหมายตั้งเกิดเรียมกับสินวิทยาวามการในฐานะเครื่อเมื่อใหม่เกี่ยบับปุงการขอกแบบ (ใหม่) ควบขอมและสนับสนุมกระบวนการในการค่านั้นภาครางสูงกิจ





24 Case studies













Too little activity: Send more case studies!





SIEMENS

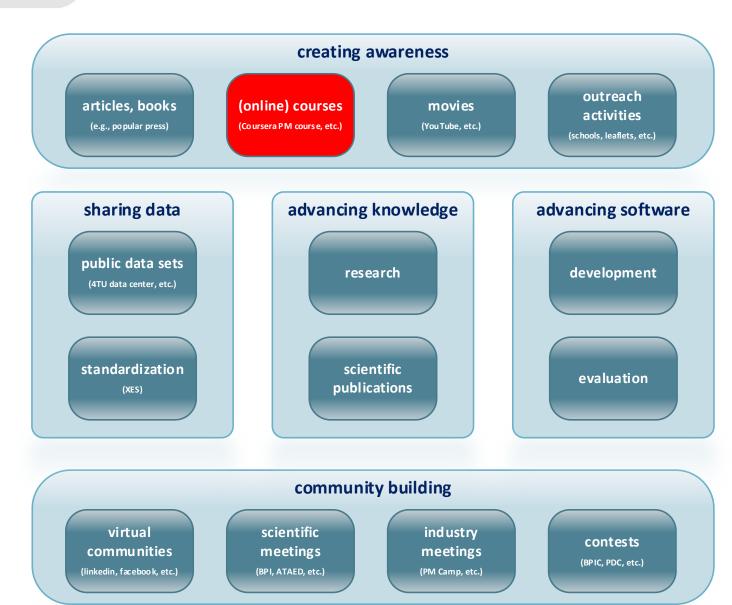


Innovation is the cornerstone of Siemens' success, not only today, but throughout its 170-year-old history.

In the age of digitization and Industry 4.0, Siemens embraces new trends and culSiemens audit department initially engaged with Celonis in the year the startup was first established. The aim: to find a solution capable of making processes transparent within the company as well as, like an x-ray image, revealing poten-



(Online) Courses







courserd

Process Mining: Data science in Action



Wil van der Aalst Process Mining Data Science in Action Second Edition

demand mode

TU/e who cannot afford the fee. Learn

more and apply.

Preview Course Materials

https://www.coursera.org/learn/process-mining



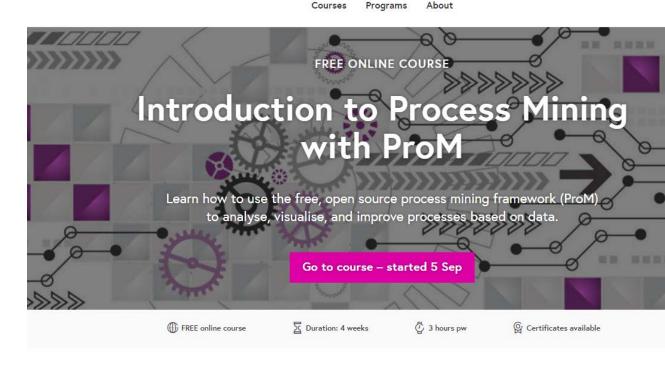
Taught by: Wil van der Aalst, Professor dr.ir. Department of Mathematics & Computer Science

Language	English
How To Pass	Pass all graded assignments to complete the course.
☆ User Ratings	★★★★☆ Average User Rating 4.8 See what learners said



Future Learn MOOC Introduction to Process Mining with ProM











View transcript

Download video: standard or HD









Future Learn MOOC Process Mining in Healthcare



noving through the mode

Categories

Courses

Programs

Degrees

ONLINE COURSE

Process Mining in Healthcare

Learn how process mining can be used to turn healthcare data into valuable insights to improve patient care while reducing costs.



Join free



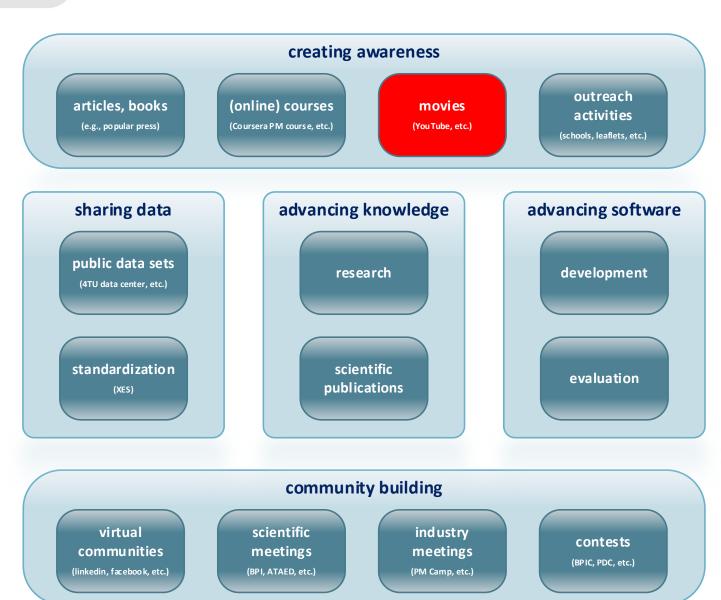
What's the difference?







Movies







Various PM Movies





Examples of PM Movies



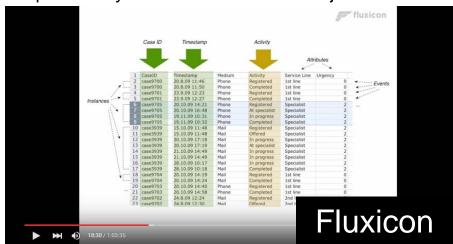
https://www.youtube.com/watch?v=eUOutoXp75U



https://www.youtube.com/watch?v=nKy2Sx2WYRE



https://www.youtube.com/watch?v=D0jaUMOU31I

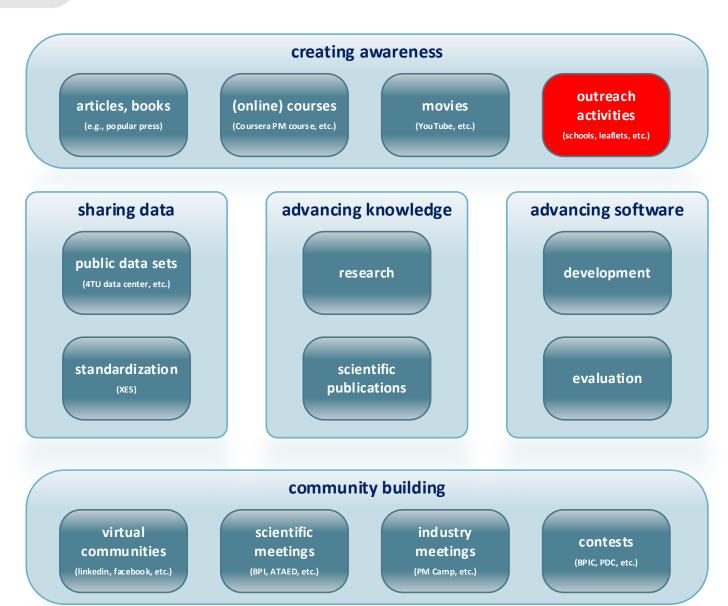


https://www.youtube.com/watch?v=KCpY90T3rQk





Outreach Activities







Other Outreach Activities





Scientific Research Community

Process Mining

Mieke Jans





Scientific Research Community (SRC)

International network of researchers

that encourage national (Belgian) and international cooperation

at postdoctoral level.







Partners of SRC on Process Mining

<u>Business Informatics</u> @ Hasselt University – Koen Vanhoof, Mieke Jans, Benoît Depaire, Niels Martin <u>UGent MIS</u> – Frederik Gailly, Jan Claes

LIRIS, KULeuven – Jan Vanthienen, Jochen De Weerdt, Bart Baessens, Monique Snoeck, Seppe vanden Broucke, Estefania Serral Asensio

<u>Vrije Universiteit Amsterdam</u> - Hajo Reijers, Henrik Leopold, Dennis Schunselaar

<u>Free University of Bozen-Bolzano</u> – Enrico Franconi, Diego Calvanese, Marco Montali

<u>Universitat Politecnica de Catalunya</u> - Josep Carmona

<u>Technical University of Denmark</u> – Barbara Weber, Ekkart Kindler

<u>Fondazione Bruno Kessler</u> - Chiara Ghidini, Chiara Di Francescomarino, Riccardo De Masellis, Mauro Dragoni

Data61-CSIRO - Nick van Beest

<u>Queensland University of Technology</u> – Arthur ter Hofstede, Marcello La Rosa, Moe Wynn, Chun Ouyang, Michael Adams, Artem Polyvyanyy <u>Rutgers Accounting Research Center</u> – Miklos Vasarhelyi, Alex Kogan, Michael Alles

<u>University of Tartu</u> - Marlon Dumas, Luciano García-Bañuelos, Dietmar Pfahl, Raimundas Matulevicius, Fabrizio Maria Maggi

Technical University of Eindhoven - Wil van der Aalst, Massimiliano de Leoni

<u>Technical University of Eindhoven</u> – Paul Grefen, Remco Dijkman, Irene Vanderfeesten, Rik Eshuis

Wirtschaftsuniversität Wien – Jan Mendling, Claudio Di Ciccio, Cristina Cabanillas, Andreas Rogge-Solti, Monika Malinova

Support of Flanders (Belgium)

A flemish grant to support research on the following challenges:

- 1. Improving usability and understandability for non-experts
- 2. Understanding and reducing the representational bias in process discovery
- 3. Improving the metrics to measure the quality of process discovery algorithms



Agenda

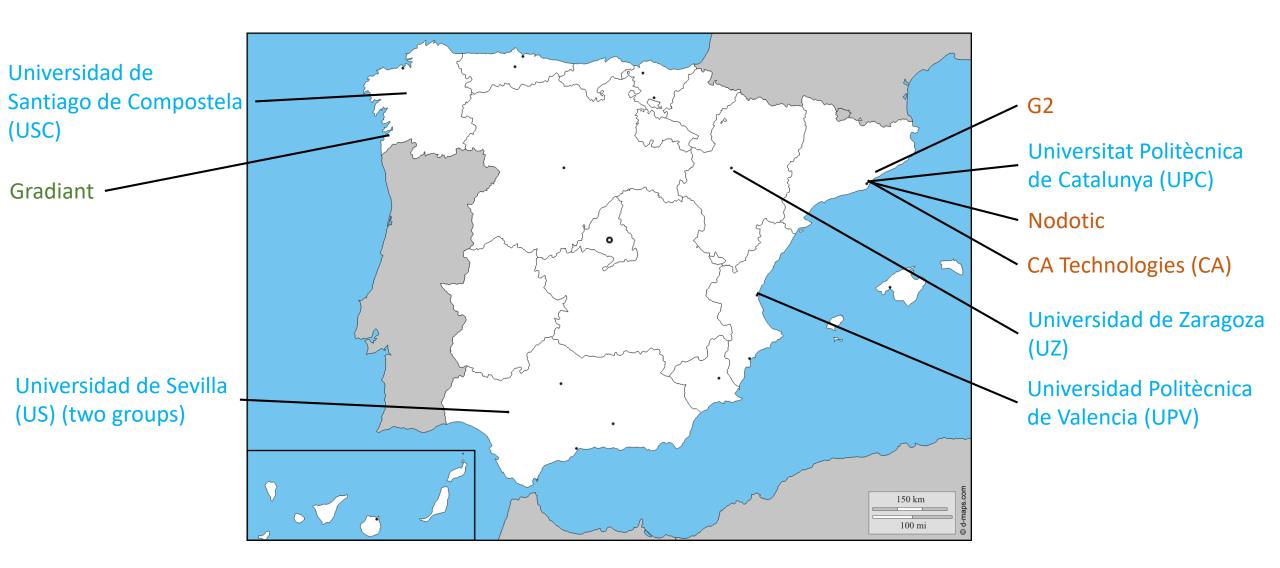
16:00 – 16:05	Welcome
16:05 – 16:15	Overview of Activities and Developments in the Process Mining Space in 2016-2017 (Wil van der Aalst) This session will provide a quick overview of the goals of the task force and its activities. It also reflects on its activities and the developments in the process mining space.
16:15 – 16:30	Process Mining in Spain (Josep Carmona) This session will provide an overview of the process mining activities in Spain. Josep Carmona, also the host of this year's BPM conference, will summarize and reflect on initiatives in Spain.
16:30 – 17:00	XES Standardization and Certification (Eric Verbeek) On November 11th, 2016, the IEEE Standards Association has officially published the XES Standard as IEEE Std 1849TM-2016: IEEE Standard for eXtensible Event Stream (XES) for Achieving Interoperability in Event Logs and Event Streams. The IEEE Task Force on Process Mining has been driving the standardization process for over six years, because the standard allows for the exchange of event data between different process mining tools. Eric Verbeek will give a short update on XES developments and then focus on XES certification. Recently, the XES WG accepted the XES Certification proposal distinguishing different levels of XES support for import and export (A1-D2). Now it is time to operationalize the certification process and the task force should play a key role in this. Eric will explain the different certification levels and discuss the organization.
17:00 – 17:25	Brainstorming Session on New Activities (All) The mission of the task force is to "promote the research, development, education and understanding of process mining". The goal of this session is to think of new activities or ways to strengthen existing ones. Example questions include: What are new success process mining stories and data sets? Should there be a stand-alone process mining conference or not? New workshops or special sessions (SSCI, CEC, WCCI, KDD, ICML, PAW, etc.)? Best Process Mining Dissertation Award in 2018? Do we need a database with tool information? Books and articles aimed at practitioners? New process mining MOOCs? How to make process mining an integral part of Six Sigma? How to better utilize the LinkedIn Process Mining Group? Do we need a new Process Mining Manifesto?
17:25 – 17:30	Closing



Process Mining in Spain

Pedro Alvarez (UZ), Josep Carmona (UPC), Luis Carrasco (Nodotic), Carlos Fernandez-Llatas (UPV), Helena Fernandez (Gradiant), Maria Teresa Gómez (US), Manuel Lama (USC), Marc Solé (CA), Antonio Ruiz (US), Antonio Valle (G2)

Geographical distribution of organizations



Companies: CA Technologies, G2, Nodotic

CA Strategic Research

Strategic Research through collaboration

CA Technologies, one of the world's **leading providers of information technology** (IT) management software and solutions,
is committed to advance technology research in areas of strategic
importance to our company and to our customers.

Strategic Research, the research brand of CA Technologies, partners with internal and external organizations to further innovation in enterprise IT management.

By engaging with academia, professional associations, industry standards bodies, customers and partners, Strategic Research explores novel products and emerging technologies.

- Currently 30+ research projects investigating emerging technologies
- Goal is to enhance, extend CA
 Technologies products and solutions
- Collaboration with universities and research bodies around the world
- Protecting IP through patents
- Research results have been published in major academic and business conference proceedings and journals

BPM @CA Strategic Research

MAJOR HYPOTHESIS

Process Mining can be used to generate the profile of a user in a digital platform?

Under the validation of the hypothesis that Process Mining can be used for profiling of users, CA Strategic Research has shown interest in the following research topics:

Anomaly Detection

 Process Mining can be used for summarizing the activities performed by a user and, in particular, detecting identity theft. Process models are precise enough to highlight the peculiarities of user's behavior.

Categorization

 Exists a distance between process models that approximates the similarity of the respective users' functional roles (i.e. similar positions or responsibilities). Anomalous behavior is also filtered out by such distance.

Classification

- When a group of individuals is considered, Process Mining can be used for explaining the common behavior of a group.
- If an organization or institution has divided their users in a set of groups, multiple models can be generated with the objective of classifying new users according to such models.

Gobierno y Gestión de TI

- Seminar/Dissemination
 - Manage the LinkedIn Group "Mineria de Procesos": 107 members
 - Organize seminars and workshops for practitioners
 - Practical course on theory/practice
- Industrial projects using process mining:
 - KAO: Process improvement for bill management
 - Telefónica Spain: *Improvement for process support*
 - Catalan Institute of Oncology: Identification of Targets in Recurrent Cancer
- Comercial activities around the Disco tool
- More on <u>www.gedos.es</u>



Nodotic is a young consulting company based in Barcelona. Our focus is centered in improving the business of our clients by a better organization, reengineering of the processes and a smart use of technology.

Our values are Independence from third parties, Flexibility to fit the needs and circumstances of our clients, commitment with our projects and experience of our team.

Our team is composed exclusively of Senior Business Consultants with more than 20 years of experience in a broad range of business domains (Finance, Supply Chain, IT, Sales, etc.) developed in management positions in multinational companies.

Nodotic has a proven track of successful projects in Process Reengineering and recently Nodotic has incorporated to his portfolio of services the practice of Process Mining as an excellent way to enhance the value proposition of our projects.

#	Organization	Process	Value Proposition	Status
1	Administrative Unit of one of the top 3 Financial Services Company in Spain	Customer Claims through regulatory organisms (CNMV, Bank of Spain and CECA)	 Identify improvements opportunities (as usual): bottlenecks, reworks, lead times, SLA's, etc.) Identify the first points of the process to improve to maximize the impact of a RPA (Robotic Process Automation) initiative. 	In progress
2	Administrative Unit of one of the top 3 Financial Services Company in Spain	Money laundry prevention in international transfers	 Identify improvements opportunities (as usual): bottlenecks, reworks, lead times, SLA's, etc.) Identify the first points of the process to improve to maximize the impact of a RPA (Robotic Process Automation) initiative. 	In progress
3	Dental Clinic Chain with 10 millions customers and more than 5000 centers	Customer Assistance, from reservation to closing of service.	 Identify improvements opportunities (as usual): bottlenecks, reworks, lead times, SLA's, etc.) Use the knowledge on the process as a commercial tool to demonstrate Quality and Control as a differentiation from the competitors. 	Pilot

More info in www.nodotic.com and www.processmining.pro

Institutions: Gradiant

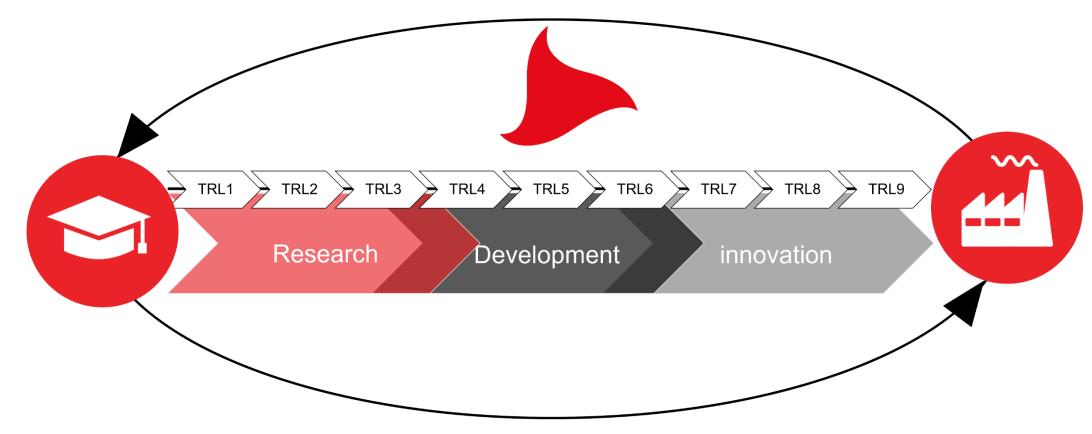
Gradiant, 3º ICT technology centre in Spain

A non-profit private research and development centre focused on technological development and knowledge transfer to industry.





Gradiant's model: Transfer chain

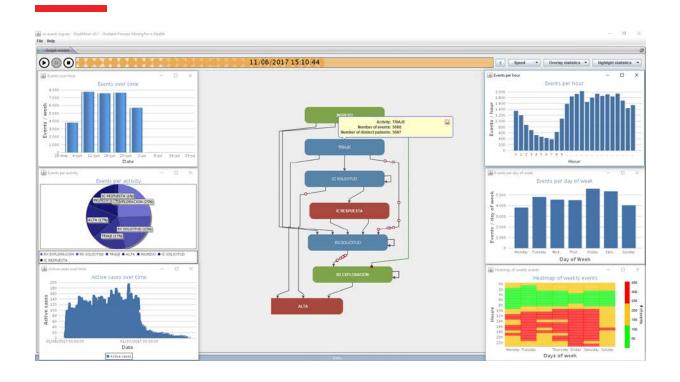


FOCUS ON INDUSTRY NEEDS:

SAME LANGUAGE, FLEXIBILITY, COMPETITIVENESS, PROFITABILITY



Activity based on process mining



An ICT tool to facilitate the understanding and simulation of complex processes is under development. Presently, focused on health care processes.

We are interested in collaborations with

- Research centres: efficient algorithms.
- Hospitals and other institutions that run complex processes: use cases.
- Partnerships with industry.



Universities: UPC, UPV, US, USC, UZ



SABIEN-ITACA at UPV

SABIEN (Health and Wellbeing Technologies) is the R&D&i Area Institute for Information and Communication Technologies(ITACA) at Universitat Politecnica de Valencia, dedicated to the application of Information and Communication Technologies (ICT) to the fields of public health, quality of life and social services.









8

Recent/active Actions at SABIEN-ITACA-UPV

- Funded Projects:
 - MOSAIC (H2020)
 - Process Mining For Patient Flow analysis of Diabetes patients In Spain, Greece and Italy
 - LINK (H2020)
 - 2PhD Applying Process Mining to Cardiovascular Diseases Patient Flow
 - CrowdHEALTH (H2020)
 - Task for Analysis the patient Flow of patients with obesity
 - PALIA 4 MySphera.
 - Web Aplication for applying Process Mining to Real Time Location Systems in Hospitals
- Exploratory Actions
 - Analysis of Behavior Modeling in IoT
 - MySphera LOCS
 - eSense Lab (Sahid Beheshti University Iran)
 - Analysis of Patient Flow in Stroke Patients (Hospital General de Valencia)
 - Analysis of Patient Flow in Extern Consultations at Hospital La Fe Valencia
 - Analysis of Surgery Patients Flow at Hospital General de Valencia
 - Following of Addictive and Mental Health patients with Fundacion san Juan de Dios







8

Recent/active Actions at SABIEN-ITACA-UPV

- Colaboration actions:
 - Process Mining 4 Healthcare:
 - Promoting a Initiative for enforce the application of Process Mining to Healthcare













- PMCode
 - Process Mining Framework for .NET Platform (expected presentation at BHI'18)
- Industrial Partners in Process Mining Initiatives



















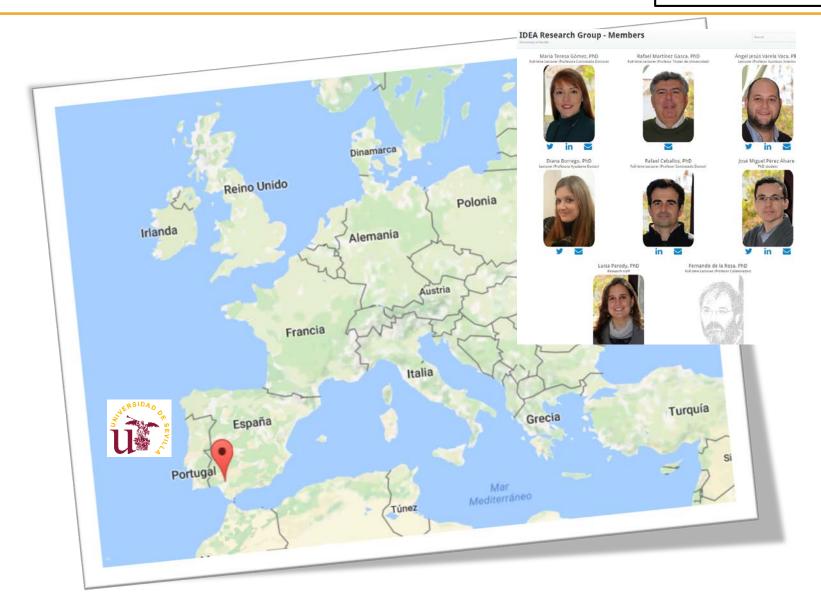




Who & Where we are

http://www.idea.us.es/

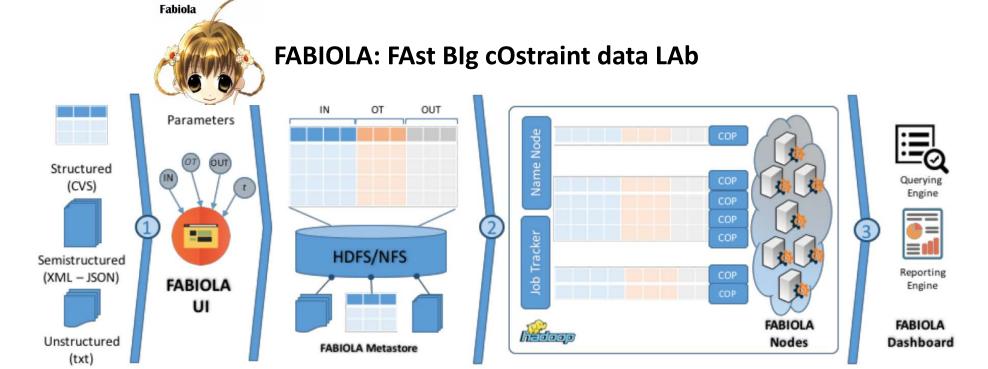
@Idea_Group_US



earch: Conformance checking Using Big Data for #IDE ALL PROPERTY | PROPERTY |

Find misalignment parallelly using Hadoop

- Create Constraint Satisfaction Problems that solves the misalignment [ATAED 2016]
- Parallelize the computation of the logs using Fabiola infrastructure [ISD 2017]



The dustrial application: Process discovery and Diagnosis

- Challengers in Assembly processes in Airbus
 - Different formats: store information in relational databases and logs
 - Heterogeneous information is stored
 - Operator
 - Resource
 - Design of tests
 - Sensors
 - Different frequencies of storage
- Discovery
 - Assembly: Whole process & each station
 - Life-cycle of Incidences
 - Is the information enough? Is it correctly recovered?
- Diagnosis
 - Several things can fail in an assembly process: Persons, hardware, software?
 - Is it the obtained models correct according to the company guidelines?





Process Mining in Spain (University of Seville)

IEEE Task Force on Process Mining

Alfonso E. Márquez-Chamorro, Manuel Resinas y Antonio Ruiz-Cortés

Grupo ISA



Escuela Técnica Superior de Ingeniería Informática Universidad de Sevilla



Research results

- An evolutionary method for the generation of decision rules for the run-time prediction of process indicators, and a full software stack consisting of a tool to support the training phase and a framework that enables the integration of run-time predictions with BPMS:
 - Alfonso E. Márquez Chamorro, Manuel Resinas, Antonio Ruiz Cortés, Miguel Toro: Run-time prediction of business process indicators using evolutionary decision rules. Expert Syst. Appl. 87: 1-14 (2017).

Research results

- A method for the application of statistical techniques for the determination of thresholds of process performance indicators (PPIs):
 - Adela del-Río-Ortega, Félix García, Manuel Resinas, Elmar Weber, Francisco Ruiz, Antonio Ruiz Cortés: Enriching Decision Making with Data-Based Thresholds of Process-Related KPIs. CAiSE 2017: 193-209

Technology transfer

• **PROSAS project** was carried out with the Andalusian Service of Health (SAS) and Accenture, and consisted in the development of a system for the automatic management of performance indicators and SLAs for the IT Department of SAS.

Teaching

- Process mining is being taught as topic in two different subjects in the University of Seville.
 - Process and Services management (Bachelor degree).
 - Enterprise Architecture (Master degree).

Process Mining Activities

Research and Teaching

Manuel Lama Penín (manuel.lama@usc.es)

Information Technology Research Center (CiTIUS)

UNIVERSITY OF SANTIAGO DE COMPOSTELA







Research

Team and topics

- 4 senior researchers
 (Alberto Bugarín, Manuel Lama, Manuel Mucientes, Juan C. Vidal)
- > 5 PhD students
- Research topics
 - Process discovery and conformance
 - Process model simplification
 - Trace clustering
 - Concept drift
 - Process model summarization
 - Remaining time prediction



Research

R+D projects and contracts

- > 3 R+D projects from 2012
 - Supported by the Spanish Ministry of Economy
 - Unstructured processes
 - Domains: E-Learning, Marketing, Health
- 4 R+D contracts from 2014
 - Structured and unstructured processes
 - Topics: process discovery, pattern extraction, trace clustering
 - Domains: Health (3), Government (1)
- Transfer technology activities
 - IV edition of the USC program for transfer technology



Teaching

- **Dusiness Process Management**
 - Subject from 2009/2010
 - Bachelor Degree in Computer Science Engineering of the University of Santiago de Compostela
 - Foundations of business process management
 - From 2015/2016 includes process mining activities
 (Theory: 3 hours + Exercises: 8 hours)
- > 3 Master Thesis (from 2013)
- 6 Degree Thesis (from 2012)



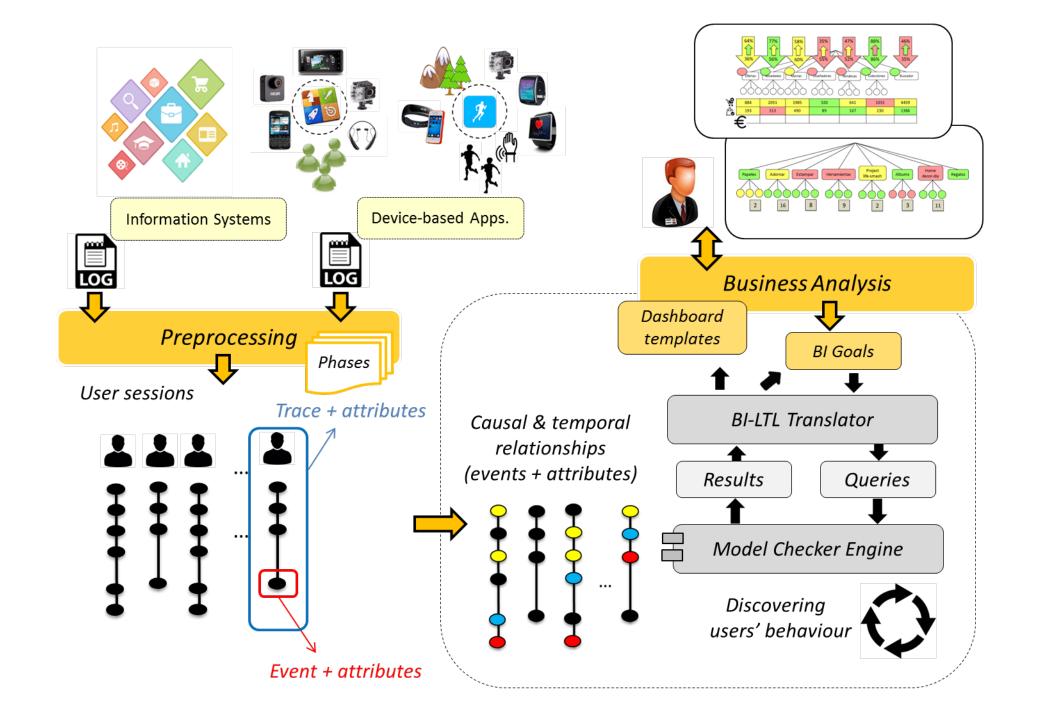
DisCo – Distributed Computing R&D Group University of Zaragoza

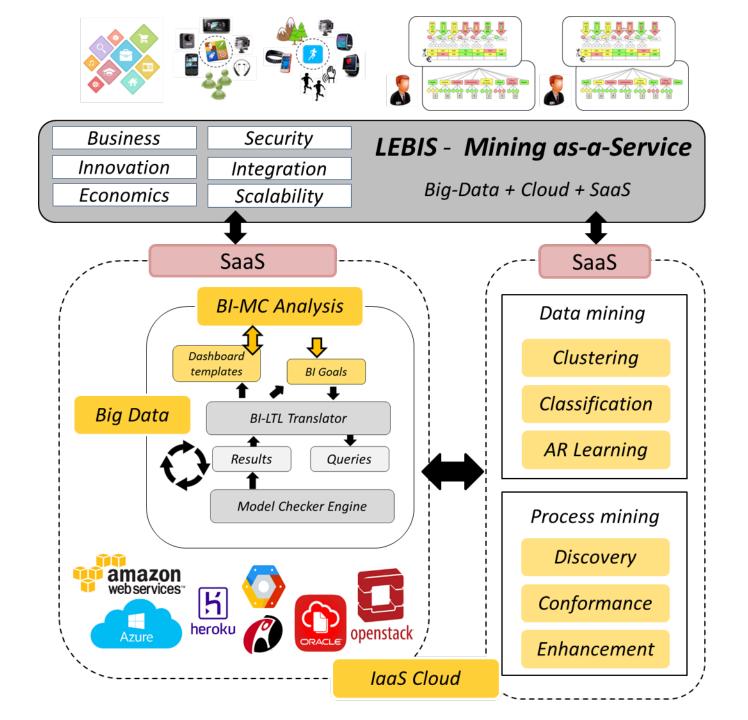
• Research topics:

- Business Intelligence, data & process mining
- Big-Data & cloud computing
- Integration of heterogeneous computing environments

Some of the projects under development

- "BAI4SOW: Soft computing as a tool for Business Artificial Intelligence", granted by MINECO
- "LEBIS: Large-scale Business Intelligence integrating ecosystems of service providers", MINECO
- "DJ-Running: Emotions, location and music for sport performance improvement of long-distance runners", MINECO
- Industrial pilots: Up&Scrap, EFOR, Health&Care, etc.





UPC

- Research: since 2008, has contributed in fundamental research for:
 - Process Discovery
 - Conformance checking
- Tools:
 - PMLAB, genet, rbminer, aim, cd, ...
 - Contributions to ProM
- Industrial Projects:
 - Intel Corporation: Discovery of memory protocols, extraction of behavior
 - Diputacio de Tarragona: Discovery and Visualization of citizen' processes
 - CA Technologies: Precision improvement, event abstraction for unstructured processes

UPC

- Participation in Spanish/International Projects
 - 1 Project by the Ministry of Science and Innovation (2011-2013)
 - 1 Project by the Ministry of Economy (2015-2017)
- Initiatives on Process Mining
 - IEEE Task Force
 - SRC on Process Mining
 - PM4HC
- We failed at:
 - Marie Curie ITN on PM (with TU/e, Tartu University, Universidad de Zaragoza, Freiburg University, University of Stuttgart, Pontificia Universidad Católica de Chile, Viseo Technologies, CA Technologies, Fluxicon): 2013-2015

Overall Grid of Activities

Group	Fundamental Research	Technology transfer/Applications	Teaching/Dissemination
CA			
G2			
Nodotic			
UPC			
UPV			
US (IDEA)			
US (ISA)			
USC			
UZ			
Gradiant			

Medium

High



Agenda

16:00 – 16:05	Welcome
16:05 – 16:15	Overview of Activities and Developments in the Process Mining Space in 2016-2017 (Wil van der Aalst) This session will provide a quick overview of the goals of the task force and its activities. It also reflects on its activities and the developments in the process mining space.
16:15 – 16:30	Process Mining in Spain (Josep Carmona) This session will provide an overview of the process mining activities in Spain. Josep Carmona, also the host of this year's BPM conference, will summarize and reflect on initiatives in Spain.
	XES Standardization and Certification (Eric Verbeek)
16:30 – 17:00	On November 11th, 2016, the IEEE Standards Association has officially published the XES Standard as IEEE Std 1849TM-2016: IEEE Standard for eXtensible Event Stream (XES) for Achieving Interoperability in Event Logs and Event Streams. The IEEE Task Force on Process Mining has been driving the standardization process for over six years, because the standard allows for the exchange of event data between different process mining tools. Eric Verbeek will give a short update on XES developments and then focus on XES certification. Recently, the XES WG accepted the XES Certification proposal distinguishing different levels of XES support for import and export (A1-D2). Now it is time to operationalize the certification process and the task force should play a key role in this. Eric will explain the different certification levels and discuss the organization.
17:00 – 17:25	Brainstorming Session on New Activities (All) The mission of the task force is to "promote the research, development, education and understanding of process mining". The goal of this session is to think of new activities or ways to strengthen existing ones. Example questions include: What are new success process mining stories and data sets? Should there be a stand-alone process mining conference or not? New workshops or special sessions (SSCI, CEC, WCCI, KDD, ICML, PAW, etc.)? Best Process Mining Dissertation Award in 2018? Do we need a database with tool information? Books and articles aimed at practitioners? New process mining MOOCs? How to make process mining an integral part of Six Sigma? How to better utilize the LinkedIn Process Mining Group? Do we need a new Process Mining Manifesto?



17:25 – 17:30 **Closing**



XES Standard

Eric Verbeek





Overview

Standard for XES – eXtensible Event Stream – for achieving interoperability in event logs and event streams.







Goal

- Facilitate export of event logs and event streams from an information system to an analysis tool
 - like, for example, a process mining tool







Scope

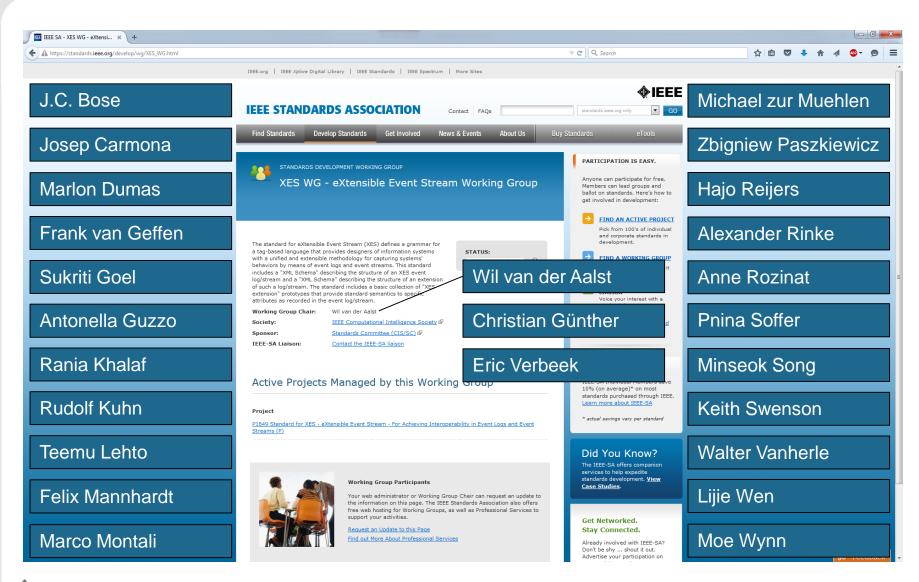
- To define a grammar for a language capturing event logs and event streams
 - XML Schema for event logs and event streams
 - XML Schema for extensions
 - Basic extensions







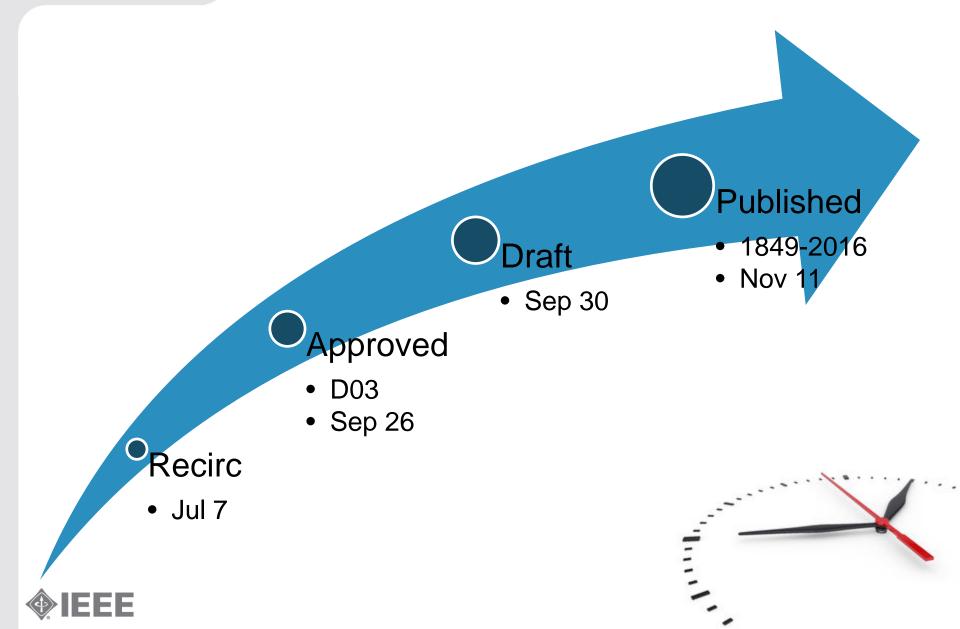
Working Group







XES Standard Proposal





Published XES Standard

DOI: 10.1109/IEEESTD.2016.7740858

Browse Standards (2)



1849-2016 - IEEE Standard for eXtensible Event Stream (XES) for Achieving Interoperability in Event Logs and Event Streams

Status: Active - Approved





Related Articles

C95.6-2002 - IEEE Standard for Safety Levels With Respect to Human Exposure to E...

1413.1-2002 - IEEE Guide for Selecting and Using Reliability Predictions Based o...

1553-2002 - IEEE Trial-Use Standard for Voltage-Endurance Testing of Form-Wound ...

View All

Abstract

Figures

References

Citations

Keywords

Definitions

Metrics

Versions

Media

Abstract:

A grammar for a tag-based language whose aim is to provide designers of information systems with a unified and extensible methodology for capturing systems behaviors by means of event logs and event streams is defined in the XES standard. An XML Schema describing the structure of an XES event log/stream and a XML Schema describing the structure of an extension of such a log/stream are included in this standard. Moreover, a basic collection of so-called XES extension prototypes that provide semantics to certain attributes as recorded in the event log/stream is included in this standard.





IEEE CIS Society Brief

• **DOI**: 10.1109/MCI.2017.2670420

Browse Journals & Magazines > IEEE Computational Intelligen... > Volume: 12 Issue: 2

IEEE 1849: The XES Standard: The Second IEEE Standard Sponsored by IEEE Computational Intelligence Society [Society Briefs]

View Document



Related Articles

Optimization-based transistor sizing

Reciprocal EMG control of elbow extension by FES

Interaction of array of finite electrodes with layered biological tissue: effect...

View All

6 Author(s)

Giovanni Acampora; Autilia Vitiello; Bruno Di Stefano; Wil van der Aalst; Christian Gunther; Eric Verbeek

View All Authors

Abstract

Authors

Figures

References

Citations

Keywords

Metrics

Media

Abstract:

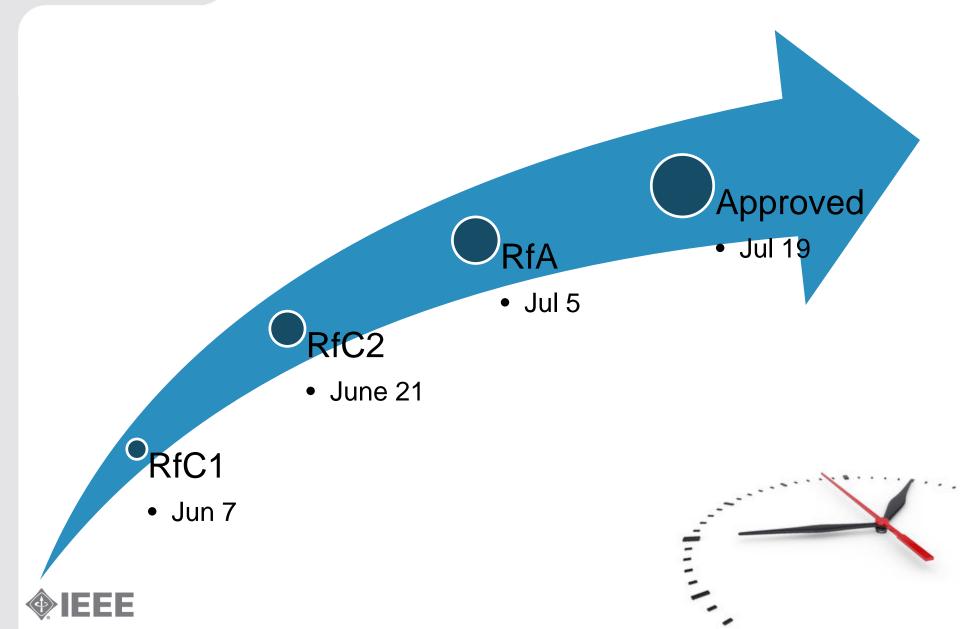
Presents information on the development of IEEE Standard 1849, the XES Standard.

Published in: IEEE Computational Intelligence Magazine (Volume: 12, Issue: 2, May 2017)



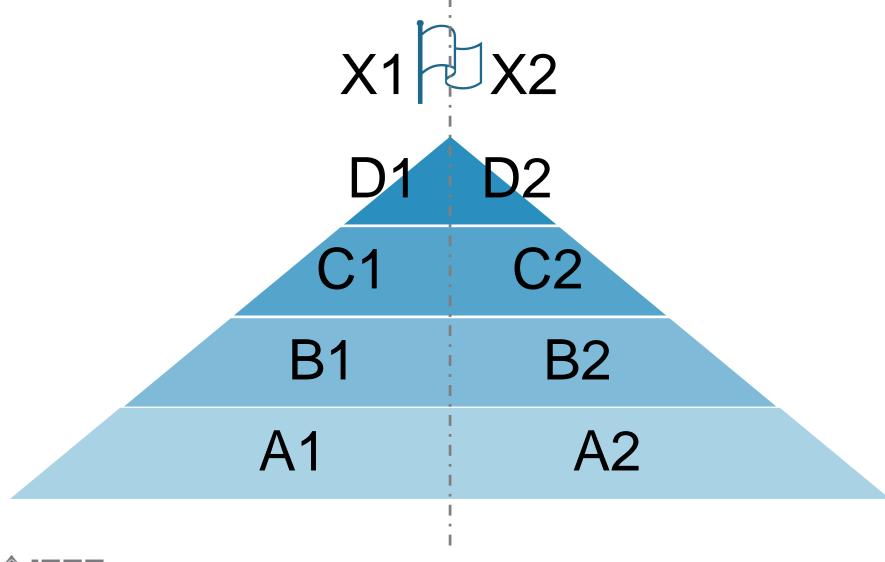


XES Certification Proposal





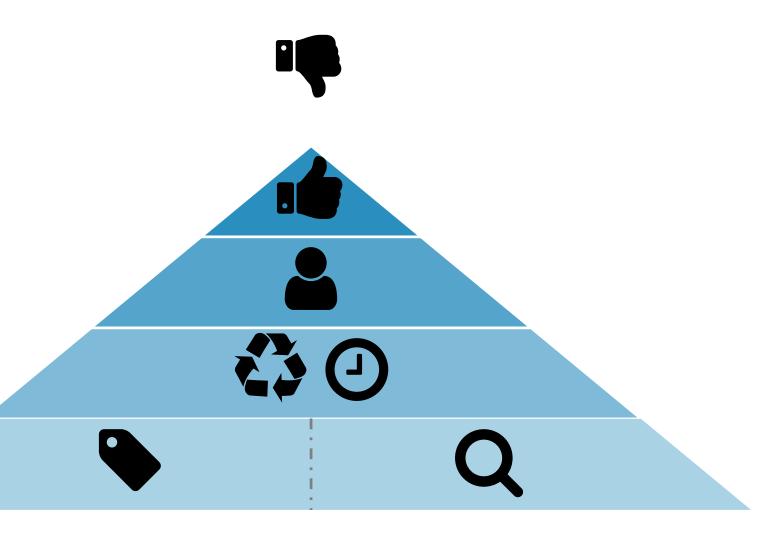
XES Certification







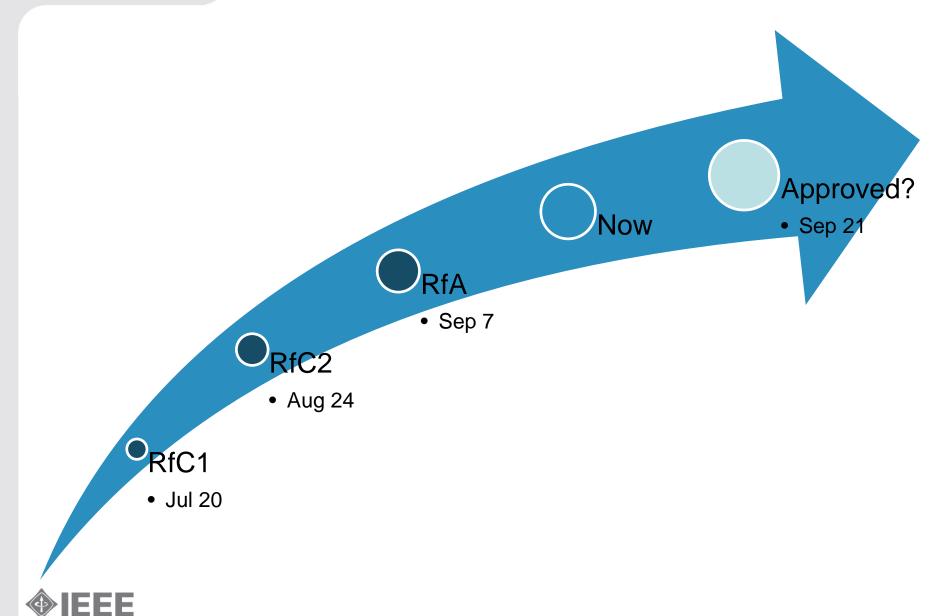
XES Certification







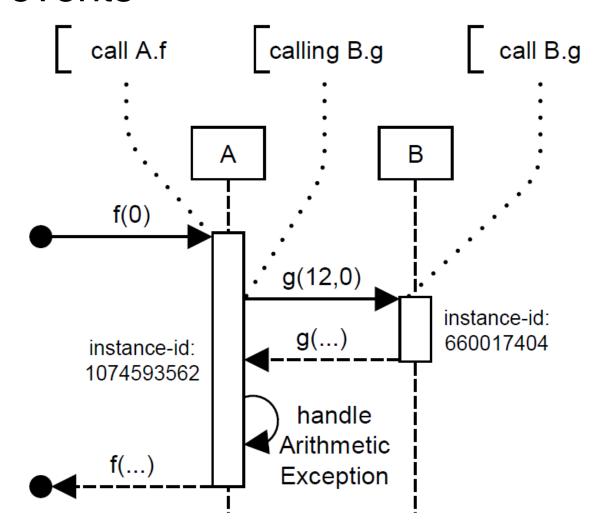
SW Event Ext. Proposal





SW Event Extension

Software events







Action points

- XES Certification
 - Certify existing tools
- XES Software Extensions
 - Software Event (to be approved)
 - Software Communication (to be proposed)
 - Software Telemetry (to be proposed)
- Provide data sets via 4TU data center





New data sets

December 7 Felix Mannhardt

Sepsis Cases- Event Log

February 6 Boudewijn van Dongen

BPI Challenge 2017

April 21 Maikel Leemans

 NASA Crew Exploration Vehicle (CEV) Software Event Log

April 21 Maikel Leemans

 Apache Commons Crypto 1.0.0 - Stream CbcNopad Unit Test Software Event Log





XES Certification

Proposal on how to obtain a certification for your tool





Tools supporting XES

- Celonis Process
 Mining
- Disco
- Icris Process Mining Factory
- Minit
- myInvenio
- ProcessGold
 Enterprise Platform

- ProM
- ProM Lite
- QPR Process
 Analyzer
- RapidProM
- Rialto Process
- SNP Business
 Process Analysis
- ...





Motivation

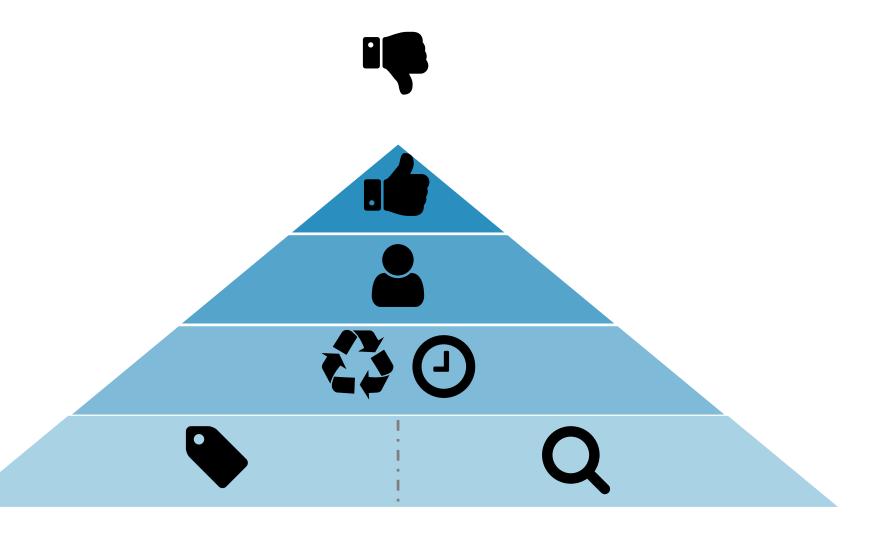
- What does it mean if two different tools support XES?
- Can one tool successfully import a XES log file that was exported by another tool?







Levels







Certification Objectives

Import

 Show an artifact, for example a discovered process model, that shows that the relevant imported attributes have been used.

Export

 Export the data, as loaded in the tool, to a XES event log that shows that the relevant loaded attributes have been exported.

• B1: • 🗘 🗘 🕘

• C2: Q &





Import: Logs

Real-life

- Sanitized BPIC logs
- Tools should not crash when importing these log files

Artificial

 Tools should not crash, but should furthermore show that the relevant attributes from every log were used





Real-life logs

Event log	Traces	Events	Size in KB
BPIC12	13,087	262,200	72,363
BPIC13_closed_problems	1,487	6,660	4,090
BPIC13_incidents	7,554	65,533	38,627
BPIC13_open_problems	819	2,351	1,370
BPIC15_1	1,199	52,217	40,261
BPIC15_2	832	44,354	33,616
BPIC15_3	1,409	59,681	45,673
BPIC15_4	1,053	47,293	36,131
BPIC15_5	1,156	59,083	44,961
BPIC17 – Offer log	42,995	193,849	107,557
BPIC17	31,509	1,202,267	565,373





Artificial logs

Event log	Level / Flag	Event attributes
LevelA1	A1	
LevelA2	A2	Q (+ 😘)
LevelB1	B1	❤, ❖, ④
LevelB2	B2	Q (\rightarrow + \limes), (2)
LevelC1	C1	❤, ♣
LevelC2	C2	Q (🗣 + 🖏), 🚨
LevelD1	D1	♦, i, ♦, ♣, ♣, ♠, ②
LevelD2	D2	Q (+ 3), i, a, *, ?, ①
FlagX1	X1	(only non-standard attributes)
FlagX2	X2	Q, • (only non-standard attributes)





Process

- 1. Report, by vendor
 - Template
- 2. Demo, by vendor and XES WG rep
 - Preferably live, screencast acceptable
 - In case of issues: back to Report
- 3. Approval, by XES WG
 - Within 2 weeks
- 4. Publication, by XES WG rep
 - On the TF website





Report (1)

Tool

- Name
- Vendor
- Version
- Requested cert. level(s)
 - Import (if applicable)
 - Export (if applicable)

Meta

- Authors
- Date
- History





Report (2)

Import

- Name of import log
- Walk-through with screenshots showing that the log is imported successfully
- If artificial log: Walkthrough with screenshots showing that the attributes contained in the log were used

Export

- Walk-through with screenshots showing that the current data as stored by the tool is exported successfully to a log
- Walk-through with screenshots showing that the attributes as contained in the log match the current data as stored by the tool





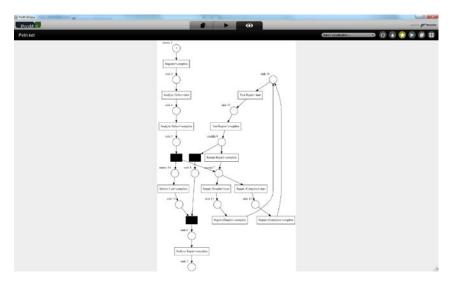
Sample Reports

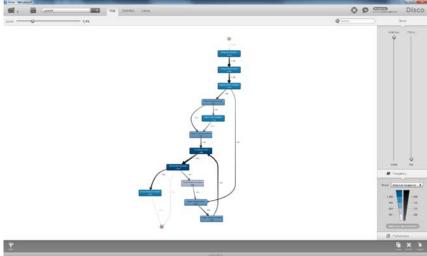
ProM 6.7

- Import/Export
 - A-D, X

Disco 2.0.0

- Import/Export
 - A1-D1









Discussion

Comments?

Approval?







Evaluate interest in developing JSON-based Business Process Trace Representation

Prepared for Annual Meeting of the IEEE Task Force on Process Mining in Barcelona (@BPM 2017)

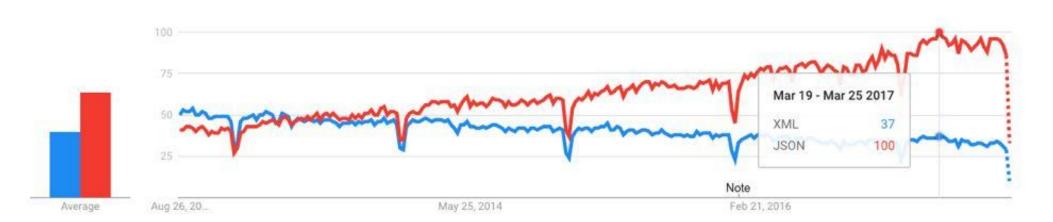
Aleksander Slominski, Vinod Muthusamy IBM Research

Motivation: Google Trends Compare Interest in XML and JSON



Interest over time





Interest over time

X

Numbers represent search interest relative to the highest point on the chart for the given region and time. A value of 100 is the peak popularity for the term. A value of 50 means that the term is half as popular. Likewise a score of 0 means the term was less than 1% as popular as the peak.

https://trends.google.com/trends/explore?cat=5&date=today%205-y&q=XML,JSON

Why JSON representation for Business Process Traces?

JSON is the most popular format today (previous slide)

XML is not dead but we need to move to where developers are?

Updated XES standard for JSON representation? New standard?

That should be community decision?

Before we do anything let find out what BPM developers want or anybody involved in Business Process?

Proposed next steps:

- Quick one-minute survey: open https://goo.gl/Nhosgt and provide your input (se the right side screenshot of the questions)
- 2. If you are interested in working on JSON format please join Slack server for discussion https://bpm2json-invite.mybluemix.net/ to get invitation to join Slack server: passcode is 'hola' (The survey data will be automatically posted to Slack server channel #survey to be used for discussion)

Slides link: https://goo.gl/ofKMhx

Business Process Trace Format based For additional context please visit https://goo.ql/ofKMhx How important is to have standard JSON for business process traces? 1 2 3 4 5 6 7 8 9 10 How important is it to have capability to convert IEEE XES XML based traces to JSON? 1 2 3 4 5 6 7 8 9 10 Any other thoughts about JSON and Business Process Traces Your answer Contact information (optional)

Evaluate interest in developing JSON



Agenda

Society	
16:00 - 16:05	Welcome
16:05 – 16:15	Overview of Activities and Developments in the Process Mining Space in 2016-2017 (Wil van der Aalst) This session will provide a quick overview of the goals of the task force and its activities. It also reflects on its activities and the developments in the process mining space.
16:15 – 16:30	Process Mining in Spain (Josep Carmona) This session will provide an overview of the process mining activities in Spain. Josep Carmona, also the host of this year's BPM conference, will summarize and reflect on initiatives in Spain.
16:30 – 17:00	XES Standardization and Certification (Eric Verbeek) On November 11th, 2016, the IEEE Standards Association has officially published the XES Standard as IEEE Std 1849TM-2016: IEEE Standard for eXtensible Event Stream (XES) for Achieving Interoperability in Event Logs and Event Streams. The IEEE Task Force on Process Mining has been driving the standardization process for over six years, because the standard allows for the exchange of event data between different process mining tools. Eric Verbeek will give a short update on XES developments and then focus on XES certification. Recently, the XES WG accepted the XES Certification proposal distinguishing different levels of XES support for import and export (A1-D2). Now it is time to operationalize the certification process and the task force should play a key role in this. Eric will explain the different certification levels and discuss the organization.
17:00 – 17:25	Brainstorming Session on New Activities (All) The mission of the task force is to "promote the research, development, education and understanding of process mining". The goal of this session is to think of new activities or ways to strengthen existing ones. Example questions include: What are new success process mining stories and data sets? Should there be a stand-alone process mining conference or not? New workshops or special sessions (SSCI, CEC, WCCI, KDD, ICML, PAW, etc.)? Best Process Mining Dissertation Award in 2018? Do we need a database with tool information? Books and articles aimed at practitioners? New process mining MOOCs? How to make process mining an integral part of Six Sigma? How to better utilize the LinkedIn Process Mining Group? Do we need a new Process Mining Manifesto?

17:25 – 17:30

Closing





Brainstorming Session on New TF Activities







Agenda

16:00 - 16:05	Welcome
16:05 – 16:15	Overview of Activities and Developments in the Process Mining Space in 2016-2017 (Wil van der Aalst) This session will provide a quick overview of the goals of the task force and its activities. It also reflects on its activities and the developments in the process mining space.
16:15 – 16:30	Process Mining in Spain (Josep Carmona) This session will provide an overview of the process mining activities in Spain. Josep Carmona, also the host of this year's BPM conference, will summarize and reflect on initiatives in Spain.
16:30 – 17:00	XES Standardization and Certification (Eric Verbeek) On November 11th, 2016, the IEEE Standards Association has officially published the XES Standard as IEEE Std 1849TM-2016: IEEE Standard for eXtensible Event Stream (XES) for Achieving Interoperability in Event Logs and Event Streams. The IEEE Task Force on Process Mining has been driving the standardization process for over six years, because the standard allows for the exchange of event data between different process mining tools. Eric Verbeek will give a short update on XES developments and then focus on XES certification. Recently, the XES WG accepted the XES Certification proposal distinguishing different levels of XES support for import and export (A1-D2). Now it is time to operationalize the certification process and the task force should play a key role in this. Eric will explain the different certification levels and discuss the organization.
17:00 – 17:25	Brainstorming Session on New Activities (All) The mission of the task force is to "promote the research, development, education and understanding of process mining". The goal of this session is to think of new activities or ways to strengthen existing ones. Example questions include: What are new success process mining stories and data sets? Should there be a stand-alone process mining conference or not? New workshops or special sessions (SSCI, CEC, WCCI, KDD, ICML, PAW, etc.)? Best Process Mining Dissertation Award in 2018? Do we need a database with tool information? Books and articles aimed at practitioners? New process mining MOOCs? How to make process mining an integral part of Six Sigma? How to better utilize the LinkedIn Process Mining Group? Do we need a new Process Mining Manifesto?

17:25 – 17:30 | Closing



Any new ideas?

Use the task force!



W: www.vdaalst.com

T: @wvdaalst

E: w.m.p.v.d.aalst@tue.nl



Closing

Thanks!!



Next: Welcome Reception @ Barcelona Biomedical Research Park





Welcome Reception: Barcelona Biomedical Research Park

Mon Sep 11, 2017

@ 7:00 PM - 9:00 PM

Description

(See below the location in Google Maps)



