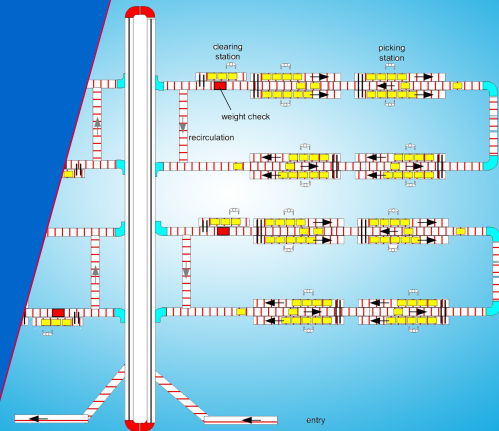


# Stochastic Models of Manufacturing Systems

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## Little's law

Consider **system** in equilibrium

- $E(L)$  is mean number in system
- $E(S)$  is mean time spent in system
- $\lambda$  is arrival rate (or departure rate)

Then:

$$E(L) = \lambda E(S)$$

The definition of **system** is flexible (e.g. queue, server, queue+server)

**PASTA**: Poisson Arrivals See Time Averages

Poisson arrivals see the system in equilibrium:  
They see the same as **random outside observer!**

- Poisson arrivals with rate  $\lambda$
- Exponential service times with mean  $1/\mu$
- Stability:  $\lambda < \mu$  or  $\rho = \lambda/\mu < 1$
- Single server and FCFS service

Then:

- $p_k = P(k \text{ in system}) = (1 - \rho)\rho^k, k = 0, 1, \dots$  (**Geometric**)
- $E(L) = \sum_{k=0}^{\infty} k p_k = (1 - \rho)\rho \sum_{k=0}^{\infty} k \rho^{k-1} = (1 - \rho)\rho \frac{1}{(1 - \rho)^2} = \frac{\rho}{1 - \rho}$
- $E(S) = E(L)/\lambda = \frac{1/\mu}{1 - \rho}$
- $E(Q) = \sum_{k=1}^{\infty} (k - 1) p_k = \frac{\rho^2}{1 - \rho}$
- $E(W) = E(Q)/\lambda = \frac{\rho/\mu}{1 - \rho}$

or via **PASTA+Little...**

- Poisson arrivals with rate  $\lambda$
- Exponential service times with mean  $1/\mu$
- Stability:  $\lambda < \mu$  or  $\rho = \lambda/\mu < 1$
- Single server and FCFS service

Via **PASTA+Little...**

$$E(S) = E(L^a) \frac{1}{\mu} + \frac{1}{\mu},$$

where  $L^a$  is the number on arrival. By PASTA,  $E(L^a) = E(L)$ , so

$$E(S) = E(L) \frac{1}{\mu} + \frac{1}{\mu}$$

and thus by Little's law,  $E(L) = \lambda E(S)$ ,

$$E(S) = \frac{1/\mu}{1 - \rho}.$$

- Poisson arrivals with rate  $\lambda$
- Exponential service times with mean  $1/\mu$
- Stability:  $\lambda < \mu$  or  $\rho = \lambda/\mu < 1$
- Single server and FCFS service

Then:

- Let  $a_k$  be **arrival distribution**, then by PASTA  
 $a_k = P(k \text{ in system just before arrival}) = p_k$
- Let  $d_k$  be **departure distribution**, then  
 $d_k = P(k \text{ in system just after departure}) = a_k (= p_k)$
- $P(S > t) = e^{-\mu(1-\rho)t}, t \geq 0$  (Exponential)
- $P(W > t) = \rho e^{-\mu(1-\rho)t}, t \geq 0$  (nearly Exponential)
- Output process is again Poisson!

- Poisson arrivals with rate  $\lambda$
- Exponential service times with mean  $1/\mu$
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- Single server and FCFS service

Let  $f_{k+1}(t)$  be density of  $k + 1$  independent exponential service times,

$$f_{k+1}(t) = \mu e^{-\mu t} \frac{(\mu t)^k}{k!} \quad (\text{Erlang-}k + 1 \text{ distribution}).$$

Density  $f_S(t)$  of sojourn (waiting plus service) time  $S$ :

$$\begin{aligned} f_S(t) &= \sum_{k=0}^{\infty} a_k f_{k+1}(t) = \sum_{k=0}^{\infty} (1 - \rho) \rho^k \mu e^{-\mu t} \frac{(\mu t)^k}{k!} \\ &= \mu(1 - \rho) e^{-\mu t} \sum_{k=0}^{\infty} \frac{(\rho \mu t)^k}{k!} = \mu(1 - \rho) e^{-\mu(1 - \rho)t}, \end{aligned}$$

so  $S$  is exponential with parameter  $(1 - \rho)\mu$ !

- Poisson arrivals with rate  $\lambda$
- Exponential service times with mean  $1/\mu$
- Stability:  $\lambda < \mu$  or  $\rho = \lambda/\mu < 1$
- Single server and FCFS service

Density  $f_W(t)$  of waiting time  $W$ :

$$\begin{aligned} f_W(t) &= \sum_{k=1}^{\infty} a_k f_k(t) = \sum_{k=1}^{\infty} (1 - \rho) \rho^k \mu e^{-\mu t} \frac{(\mu t)^{k-1}}{(k-1)!} \\ &= \rho \mu (1 - \rho) e^{-\mu t} \sum_{k=1}^{\infty} \frac{(\rho \mu t)^{k-1}}{(k-1)!} = \rho \mu (1 - \rho) e^{-\mu(1-\rho)t}. \end{aligned}$$

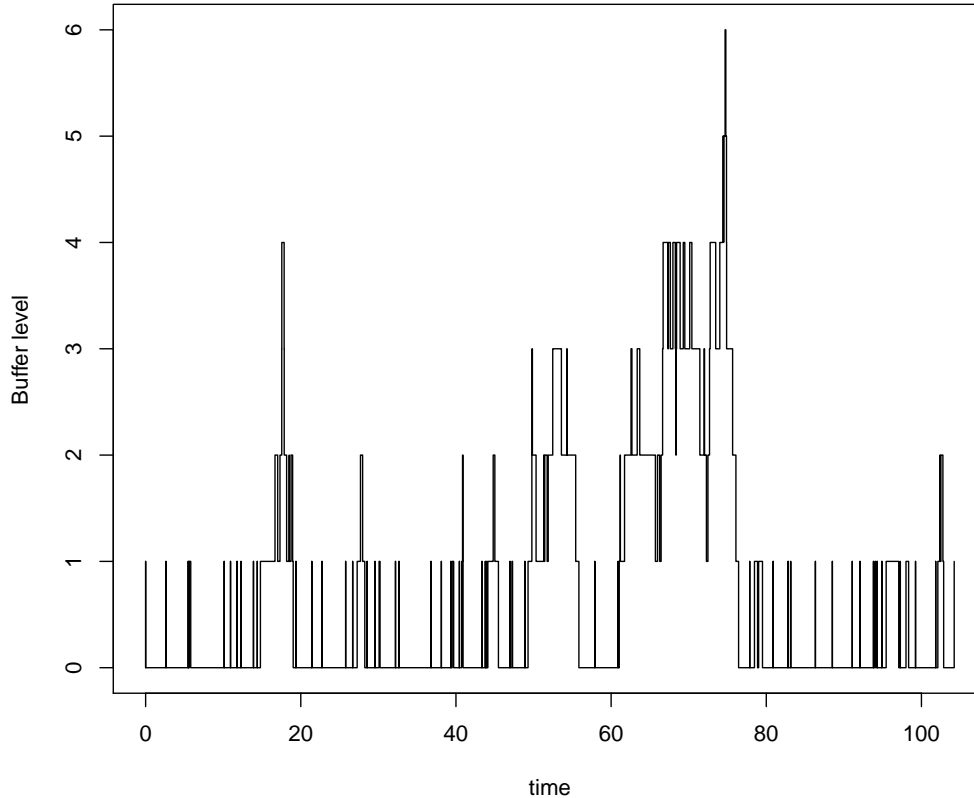
Note that  $P(W > 0) = \rho$  by PASTA, so

$$P(W > t | W > 0) = \frac{P(W > t)}{P(W > 0)} = e^{-\mu(1-\rho)t},$$

so conditional  $W | W > 0$  is **exponential with parameter  $(1 - \rho)\mu!$**

# How does WIP behave over time?

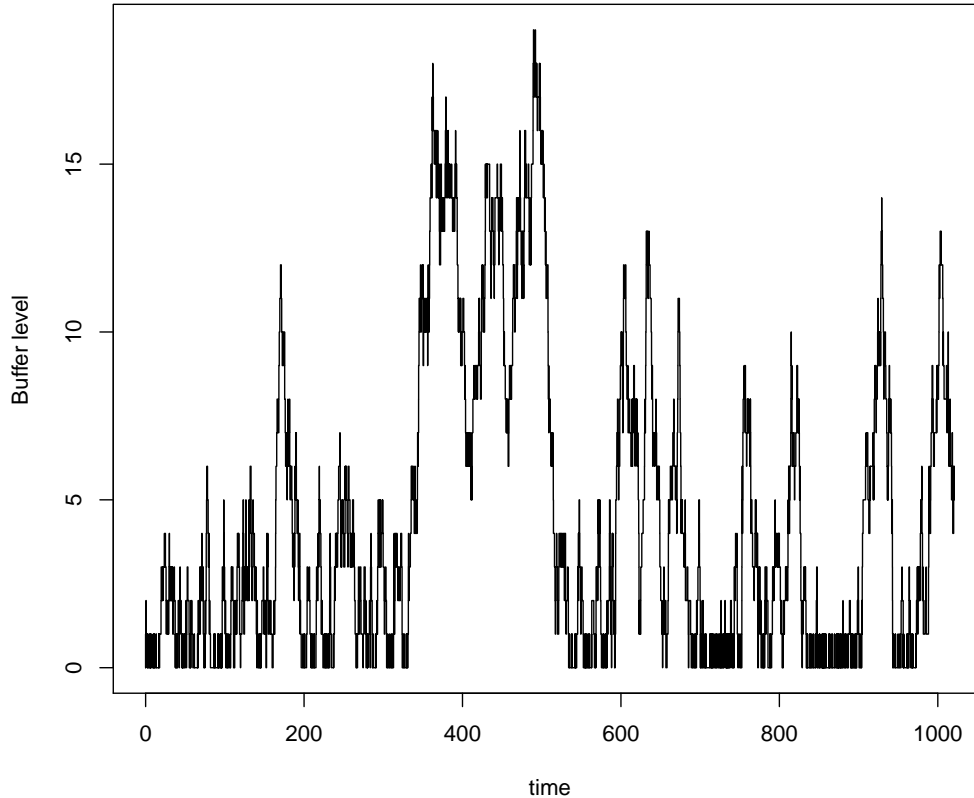
8/22





# How does WIP behave over time?

9/22

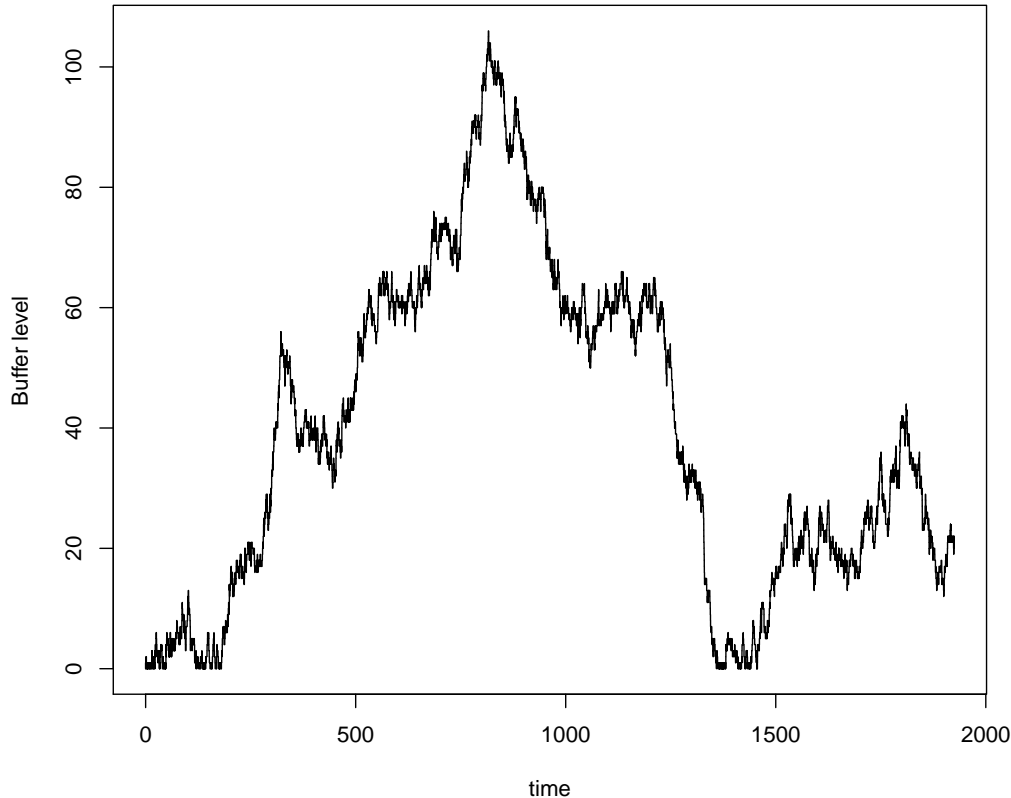


Tuesday May 26

Exponential model,  $\lambda = 1.0$ ,  $\rho = 0.9$

# How does WIP behave over time?

10/22



Tuesday May 26

Exponential model,  $\lambda = 1.0$ ,  $\rho = 0.95$

- Poisson arrivals with rate  $\lambda$
- General service times  $B$  with distribution  $F_B(\cdot)$
- Stability:  $\rho = \lambda E(B) < 1$
- Single server and FCFS service

Then:

$$E(W) = E(Q^a)E(B) + \rho E(R) = E(Q)E(B) + \rho E(R)$$

where  $Q$  ( $Q^a$ ) is number in queue (on arrival) and  $R$  is residual service time,

$$E(R) = \frac{E(B^2)}{2E(B)} = \frac{1}{2} E(B) (1 + c_B^2).$$

So with Little's law  $E(Q) = \lambda E(W)$ , we get...

- Poisson arrivals with rate  $\lambda$
- General service times  $B$  with distribution  $F_B(\cdot)$
- Stability:  $\rho = \lambda E(B) < 1$
- Single server and FCFS service

Then:

$$E(W) = \frac{\rho E(R)}{1 - \rho}$$

where  $R$  is residual service time,

$$E(R) = \frac{E(B^2)}{2E(B)} = \frac{1}{2} E(B) (1 + c_B^2)$$

so

$$E(W) = \frac{\rho}{1 - \rho} \frac{1}{2} E(B) (1 + c_B^2)$$

Probability of randomly selected service  $X$  of size  $x$  is proportional to **its size  $x$**  and  $f_B(x)dx$ , which is number of services of size  $x$ :

$$P(x < X < x + dx) = f_X(x)dx = Cxf_B(x)dx$$

where  $C$  is normalizing constant, so  $C = 1 / \int_{x=0}^{\infty} xf_B(x)dx = 1/E(B)$  and

$$f_X(x) = \frac{xf_B(x)}{E(B)}$$

The mean of randomly selected service is

$$E(X) = \int_{x=0}^{\infty} xf_X(x)dx = \frac{1}{E(B)} \int_{x=0}^{\infty} x^2 f_B(x)dx = \frac{E(B^2)}{E(B)}$$

On average, **in the middle** of randomly selected service, so

$$E(R) = \frac{E(X)}{2} = \frac{E(B^2)}{2E(B)}$$

- General inter-arrival times  $A$  with distribution  $F_A(\cdot)$ , mean  $E(A)$ , sd  $\sigma(A)$
- General service times  $B$  with distribution  $F_B(\cdot)$ , mean  $E(B)$ , sd  $\sigma(B)$
- Stability:  $\rho = E(B)/E(A) < 1$
- Single server and FCFS service

Then:

$$E(W) \approx \frac{\rho}{1 - \rho} \frac{1}{2} E(B) (c_A^2 + c_B^2)$$

where  $c_A$  and  $c_B$  are coefficients of variation of  $A$  and  $B$ :

$$c_A = \frac{\sigma(A)}{E(A)}, \quad c_B = \frac{\sigma(B)}{E(B)}.$$

$$E(W) \approx \frac{\rho}{1-\rho} \frac{1}{2} E(B) (c_A^2 + c_B^2) \quad (1)$$

## Lessons:

- As  $\rho$  tends to 1 then  $E(W)$  tends to  $\infty$
- As  $\rho$  tends to 1 then approximation (1) becomes *exact*: the **relative error** tends to 0
- As  $\rho$  tends to 1 then waiting time **distribution** becomes exponential
- Summary: As system operates close to its maximum capacity, waiting times are long and **exponential** with mean (1)
- **Insensitivity**: Mean waiting time only depends on mean and standard deviation of inter-arrival times and service times!

Inter-departure times  $D$ :

- Conservation of flow gives  $E(D) = E(A)$  or output rate = input rate
- Squared coefficient of variation  $c_D^2 \approx (1 - \rho^2)c_A^2 + \rho^2 c_B^2$
- This makes sense since:
  - If  $\rho \approx 1$ , then server nearly always busy, so

$$c_D \approx c_B$$

- If  $\rho \approx 0$ , then  $E(B)$  is very small compared to  $E(A)$ , so

$$c_D \approx c_A$$



- Poisson arrivals with rate  $\lambda$
- Exponential service times with mean  $1/\mu$
- Stability:  $\lambda < c\mu$  or  $\rho = \lambda/(c\mu) < 1$
- $c$  parallel servers and FCFS service

Then:

$$p_k = P(k \text{ in system}) = \begin{cases} \frac{(c\rho)^k}{k!} p_0 & k = 0, 1, \dots, c-1, \\ \rho^{k-c} \frac{(c\rho)^c}{c!} p_0 & k = c, c+1, \dots \end{cases}$$

where

$$\frac{1}{p_0} = \sum_{k=0}^{c-1} \frac{(c\rho)^k}{k!} + \frac{(c\rho)^c}{c!} \frac{1}{1-\rho}.$$

- Poisson arrivals with rate  $\lambda$
- Exponential service times with mean  $1/\mu$
- Stability:  $\lambda < c\mu$  or  $\rho = \lambda/(c\mu) < 1$
- $c$  parallel servers and FCFS service

Then:

- $E(W) = E(Q)\frac{1}{c\mu} + \Pi_W\frac{1}{c\mu}$ , so with Little's law,  $E(W) = \frac{\Pi_W}{1-\rho} \frac{1}{c\mu}$
- $\Pi_W$  is probability of waiting,

$$\begin{aligned}\Pi_W &= P(W > 0) \\ &= p_c + p_{c+1} + \dots = \frac{(c\rho)^c}{c!} \left( \frac{(c\rho)^c}{c!} + (1-\rho) \sum_{n=0}^{c-1} \frac{(c\rho)^n}{n!} \right)^{-1}\end{aligned}$$

- $P(W > t) = \Pi_W e^{-c\mu(1-\rho)t}$ ,  $t \geq 0$  (nearly Exponential)

- Let  $a_k$  be **arrival distribution**, then  $a_k = p_k$  by PASTA
- Let  $d_k$  be **departure distribution**, then  $d_k = a_k (= p_k)$
- Output process is again Poisson!

- Poisson arrivals with rate  $\lambda$
- General service times  $B$  with distribution  $F_B(\cdot)$
- Stability:  $\rho = \lambda E(B)/c < 1$
- $c$  parallel servers and FCFS service

Then:

$$E(W) \approx \frac{\Pi_W}{1 - \rho} \frac{E(R)}{c}$$

where  $\Pi_W$  is probability of waiting in **corresponding exponential system**, so

$$E(W) \approx \frac{\Pi_W}{1 - \rho} \frac{1}{2} \frac{E(B)}{c} (1 + c_B^2).$$

- $\Pi_W$  is fairly insensitive to service time distribution;
- Corresponding system means with **same mean** service times.

- General inter-arrival times  $A$  with distribution  $F_A(\cdot)$ , mean  $E(A)$ , sd  $\sigma(A)$
- General service times  $B$  with distribution  $F_B(\cdot)$ , mean  $E(B)$ , sd  $\sigma(B)$
- Stability:  $\rho = E(B)/(cE(A)) < 1$
- $c$  parallel servers and FCFS service

Then:

$$E(W) \approx \frac{\Pi_W}{1 - \rho} \frac{1}{2} \frac{E(B)}{c} (c_A^2 + c_B^2)$$

where  $c_A$  and  $c_B$  are coefficients of variation of  $A$  and  $B$

Inter-departure times  $D$ :

- Conservation of flow gives  $E(D) = E(A)$  or output rate = input rate
- Coefficient of variation  $c_D^2 \approx 1 + (1 - \rho^2)(c_A^2 - 1) + \rho^2(c_B^2 - 1)/\sqrt{c}$