#### Stochastic Models of Manufacturing Systems

Ivo Adan





Technische Universiteit **Eindhoven** University of Technology

- Workstations 1, ..., *M*
- Workstation m has  $c_m$  parallel identical machines
- Jobs arrive according to Poisson stream with rate  $\lambda$
- Arriving job joins workstation m with probability  $\gamma_m$
- Processing times in workstation m are exponential with rate  $\mu_m$
- Processing order is FCFS
- Buffers are unlimited
- Markovian routing:

job moves from workstation m to n with probability  $p_{mn}$  and leaves system with probability  $p_{m0}$ 

This network is also called Open Jackson network











### **Network capacity**

Let  $v_m$  be average number of visits (of a job) to work station m

$$v_m = \gamma_m + \sum_{n=1}^M v_n p_{nm}, \quad m = 1, \dots, M.$$

Equations have unique solution for  $v_1, \ldots, v_M$ .

Then  $\lambda v_m$  is total number of visits per time unit to work station *m*.

Bottleneck station: station with the highest load

$$\max_{1 \le m \le M} \lambda v_m \cdot \frac{1}{c_m \mu_m}$$

Stability: For all *m*,

$$\lambda v_m \cdot \frac{1}{c_m \mu_m} < 1.$$



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States of network  $\underline{k} = (k_1, \ldots, k_M)$  where  $k_m$  is number of jobs in station m

State probabilities  $p(k_1, k_2, ..., k_M)$  satisfy balance equations ( $c_m = 1$ )

Flow out of 
$$\underline{k} = \text{Flow into } \underline{k}$$
  

$$p(\underline{k}) \left( \lambda + \sum_{m=1}^{M} \mu_m \epsilon(k_m) \right) = \sum_{m=1}^{M} p(\underline{k} + \underline{e}_m) \mu_m p_{m0}$$

$$+ \sum_{n=1}^{M} \sum_{m=1}^{M} p(\underline{k} + \underline{e}_n - \underline{e}_m) \mu_n p_{nm} \epsilon(k_m)$$

$$+ \sum_{m=1}^{M} p(\underline{k} - \underline{e}_m) \lambda \gamma_m \epsilon(k_m).$$

where  $\underline{e}_m = (0, \dots, 1, \dots, 0)$  with 1 at place *m* and  $\epsilon(k) = \begin{cases} 1 & \text{if } k > 0 \\ 0 & \text{else} \end{cases}$ 

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#### Product form solution "Jackson's miracle"

 $p(\underline{k}) = p_1(k_1)p_2(k_2)\cdots p_M(k_M),$ 

where

$$p_m(k_m) = (1 - \rho_m)\rho_m^{k_m}, \quad k_m = 0, 1, \dots$$

and

$$\rho_m = \frac{\lambda_m}{\mu_m}$$

with  $\lambda_m = v_m \lambda$  total arrival rate to workstation m

This is just the product of M/M/1 solutions!



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Surprising result:

- Marginal distribution  $p_m(\cdot)$  is exactly the same as distribution of M/M/1 with arrival rate  $\lambda_m$  and service rate  $\mu_m$
- Inflow to workstation *m* is in general **not Poisson**!

Example:  $\mu = 1/\epsilon$ ,  $p = 1 - \epsilon$  (so  $\mu(1 - p) = 1$ ),  $\lambda \ll 1$ 



Arrival pattern: (So not Poisson at all!)

Question: What is the solution for an exponential multi-server network?



- Queue lengths at workstations are independent (if you take a snapshot)!
- Inflow to workstation *m* is in general not Poisson! But you can "do as if"
- Infinite server station  $c_m = \infty$

$$p_m(k_m) = e^{-\rho_m} \frac{\rho_m^{k_m}}{k_m!}$$
 (Poisson distribution)

where  $\rho_m = \lambda_m / \mu_m$ 

- Distribution for  $c_m = \infty$  also valid for general service time distribution!
- Infinite server stations useful to describe transportation delay
- Product form result also valid for fixed route  $C_1, C_2, \ldots, C_n$  in which case

$$\lambda_m = \lambda \sum_{i=1}^n \mathbf{1}[C_i = m]$$

where  $\mathbf{1}[C_i = m] = 1$  if  $C_i = m$  and 0 otherwise ( $C_i$  is workstation i)



- M = 2 workstations
- $c_1 = c_2 = 1$  (single server network)
- Arriving jobs join workstation 1 ( $\gamma_1 = 1$ )
- Markovian routing:  $p_{12} = \frac{1}{2}$ ,  $p_{21} = \frac{2}{3}$

Then:

- $\lambda_1 = \frac{3}{2}\lambda$ ,  $\lambda_2 = \frac{3}{4}\lambda$
- Stability:  $\lambda_1 < \mu_1$ ,  $\lambda_2 < u_2$ , so  $\lambda < \min\{\frac{2}{3}\mu_1, \frac{4}{3}\mu_2\}$
- $E(S_1) = \frac{1}{\mu_1 \lambda_1}$ ,  $E(S_2) = \frac{1}{\mu_2 \lambda_2}$ ,  $E(S) = \frac{3}{2}E(S_1) + \frac{3}{4}E(S_2)$



- M = 2 workstations
- $c_1 = c_2 = 1$  (single server network)
- Arriving jobs join workstation 1 ( $\gamma_1 = 1$ )
- Markovian routing:  $p_{12} = \frac{1}{2}$ ,  $p_{21} = \frac{2}{3}$

Questions: What is the mean total flow time in case of

- Fixed routing: 1, 2, 1?
- Fixed transportation delays *T* in between workstations?
- 3 types of jobs: 50% with routing 1, 2, 1;
   25% with routing 1; 25% with routing 1, 2
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- Workstations 1, ..., M
- Workstation m has  $c_m$  parallel identical machines
- Arrival process with general inter-arrival times A, mean  $\frac{1}{\lambda}$  and scv  $c_A^2$
- Arriving job joins workstation m with probability  $\gamma_m$
- General processing times  $B_m$  in station m with mean  $E(B_m)$  and scv  $c_{B_m}^2$
- Processing order is FCFS
- Buffers are unlimited
- Markovian routing:

job moves from workstation m to n with probability  $p_{mn}$  and leaves system with probability  $p_{m0}$ 



# **Network capacity**

Let  $v_m$  be average number of visits to work station m

$$v_m = \gamma_m + \sum_{n=1}^M v_n p_{nm}, \quad m = 1, \dots, M.$$

Equations have unique solution for  $v_1, \ldots, v_M$ 

#### Bottleneck station: station with the highest load

$$\max_{1 \le m \le M} \lambda v_m \cdot \frac{1}{c_m \mu_m}$$

where  $\mu_m = 1/E(B_m)$  is processing rate of station m

Stability: For all *m*,

$$\lambda v_m \cdot \frac{1}{c_m \mu_m} < 1.$$



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Lesson learned from Jackson networks:

- Each station can be analyzed in isolation with appropriate arrival process
- These results can be combined to produce overall performance

Approach for general open job shops:

- Model each work station m as G/G/c with  $c = c_m$ ,  $B = B_m$  and  $A = A_m$
- $A_m$  is inter-arrival time at workstation m with

 $E(A_m) = 1/\lambda_m \quad (\lambda_m = v_m \lambda)$ 

and an appropriate scv  $c_{A_m}^2$ 

• Overall performance:

 $p(k_1, k_2, \ldots, k_M) \approx p_1(k_1) p_2(k_2) \cdots p_M(k_M)$ 

where  $p_m(k_m)$  be (approximate) queue length distribution of this  $G/G/c_m$ 



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#### What is an appropriate $c_{A_m}^2$ ?

#### Estimate $c_{A_m}^2$ using:

• Merging of streams: If two streams with rates  $\lambda_1$  and  $\lambda_2$  and scv  $c_{A_1}^2$  and  $c_{A_2}^2$  are merged, then the resulting stream has rate  $\lambda_1 + \lambda_2$  and its scv can be approximated by

$$c_A^2 pprox rac{\lambda_1}{\lambda_1 + \lambda_2} c_{A_1}^2 + rac{\lambda_2}{\lambda_1 + \lambda_2} c_{A_2}^2$$

• Random splitting of stream: If arriving jobs are randomly split with probability p from a stream with rate  $\lambda$  and scv  $c^2$ , then the resulting stream has rate  $p\lambda$  and

$$c_A^2 = pc^2 + 1 - p$$



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(Fixed-point) Equations for  $c_{A_m}^2$ :

$$c_{A_m}^2 = \frac{\lambda \gamma_m}{\lambda_m} \left[ \gamma_m c_A^2 + (1 - \gamma_m) \right] + \sum_{n=1}^M \frac{\lambda_n p_{nm}}{\lambda_m} \left[ p_{nm} c_{D_n}^2 + (1 - p_{nm}) \right]$$

for all  $m = 1, \ldots, M$ , where

$$c_{D_n}^2 = 1 + (1 - \rho_n^2)(c_{A_n}^2 - 1) + \rho_n^2(c_{B_n}^2 - 1)/\sqrt{c_n}$$

and  $\rho_n = \lambda_n E(B_n)/c_n$ 

#### **Observation:**

For "large randomly routed networks" the arrival process at each station can be approximated by a "random" process, thus Poisson process ( $c_{A_m}^2 = 1$ )



# General multi-class open job shops

- Workstations 1, ..., M
- Workstation m has  $c_m$  parallel identical machines
- Job types 1, ..., *R*
- Jobs of type r arrive at rate  $\Lambda_r$  and scv of inter-arrival times is  $c_r^2$
- Jobs of type r require  $n_r$  operations, labeled  $1, 2, \ldots, n_r$
- Jobs of type r follow fixed routing:  $C_{1r}, C_{2r}, \ldots, C_{n_r r}$ where  $C_{ir}$  is workstation for operation i, with processing time  $B_{ir}$
- Processing order is FCFS
- Buffers are unlimited

**Question:** What is mean total flow time  $E(S_r)$  of type r job?



### General multi-class open job shops

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#### Approximation approach for large random network:

- Model workstation m as M/G/c with  $c = c_m$
- Arrival rate at station *m*

$$\lambda_m = \sum_{r=1}^R \Lambda_r \sum_{i=1}^{n_r} \mathbf{1}[C_{ir} = m]$$

• Service time *B<sub>m</sub>* of arbitrary job

$$E(B_m) = \sum_{r=1}^{R} \frac{\Lambda_r}{\lambda_m} \sum_{i=1}^{n_r} \mathbf{1}[C_{ir} = m] E(B_{ir})$$
$$E(B_m^2) = \sum_{r=1}^{R} \frac{\Lambda_r}{\lambda_m} \sum_{i=1}^{n_r} \frac{\Lambda_r}{\lambda_m} \mathbf{1}[C_{ir} = m] E(B_{ir}^2)$$



# General multi-class open job shops

Approximation approach for large random network:

• Mean waiting time (which does not depend on job type!)

$$E(W_m) = \frac{\prod_W}{1 - \rho_m} \frac{E(R_m)}{c_m}$$

where  $\rho_m = \lambda_m E(B_m)/c_m$ ,  $E(R_m) = \frac{1}{2}E(B_m^2)/E(B_m)$  and  $\Pi_W$  is probability of waiting in  $M(\lambda_m)/M(\mu_m)/c_m$  with  $\mu_m = 1/E(B_m)$ 

• Mean flow time of operation *i* of type *r* job

$$E(S_{ir}) = \sum_{m=1}^{M} E(W_m) \mathbf{1}[C_{ir} = m] + E(B_{ir})$$

• Mean total flow time of type r job

$$E(S_r) = \sum_{i=1}^{n_r} E(S_{ir})$$

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#### Production system with two single-machine work stations and two job types

r	$\Lambda_r$ (jobs/hour)	$C_{ir}$	$E(B_{ir})$ (min)	$\sigma(B_{ir})$	$E(B_{ir}^2)$
1	3	1,2,1	10,5,6	2,5,2	104,50,40
2	2	2	20	0	400

Thus processing characteristics of an arbitrary job in station 1 and 2

т	$\lambda_m$ (jobs/hour)	$E(B_m)$ (min)	$E(B_m^2)$	$ ho_m$
1	6	8	72	0.80
2	5	11	190	0.92

#### Hence

 $E(W_1) = 18(\min), \quad E(W_2) = 99.3(\min)$ 

**SO** 

 $E(S_1) = 18 + 10 + 99.3 + 5 + 18 + 6 = 156.3$ (min),

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 $E(S_2) = 119.3(\min)$ 

#### **Exponential closed networks**

- Workstations 1, ..., M
- Workstation m has  $c_m$  parallel identical machines
- N circulating jobs (N is the population size)
- Processing times in workstation m are exponential with rate  $\mu_m$
- Processing order is FCFS
- Buffers are unlimited
- Markovian routing:
  - job moves from workstation m to n with probability  $p_{mn}$

This network is also called Closed Jackson network



#### **Exponential closed networks**





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States of network  $\underline{k} = (k_1, \ldots, k_M)$  where  $k_m$  is number of jobs in station m

#### Note that

$$\sum_{m=1}^{M} k_m = N$$

so there are  $\binom{N+M-1}{M-1}$  states!

State probabilities  $p(k_1, k_2, ..., k_M)$  satisfy balance equations ( $c_m = 1$ )

Flow out of 
$$\underline{k} = \text{Flow into } \underline{k}$$
  
 $p(\underline{k}) \sum_{m=1}^{M} \mu_m \epsilon(k_m) = \sum_{n=1}^{M} \sum_{m=1}^{M} p(\underline{k} + \underline{e}_n - \underline{e}_m) \mu_n p_{nm} \epsilon(k_m)$ 

where  $\underline{e}_m = (0, \dots, 1, \dots, 0)$  with 1 at place *m* and  $\epsilon(k) = \begin{cases} 1 & \text{if } k > 0 \\ 0 & \text{else} \end{cases}$ 

Product form solution "Jackson's miracle"

 $p(\underline{k}) = C p_1(k_1) p_2(k_2) \cdots p_M(k_M),$ 

where C is normalizing constant and

$$p_m(k_m) = \left(\frac{v_m}{\mu_m}\right)^{k_m}, \quad k_m = 0, 1, \dots$$

with  $v_m$  the "arrival rate" to workstation m

This is again the product of M/M/1 solutions!

But: What is *v*<sub>m</sub>?



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#### $v_m$ is the relative arrival rate or visiting frequency to m, satisfying

$$v_m = \sum_{n=1}^M v_n p_{nm}, \quad m = 1, \dots, M$$

**Remarks:** 

- Equations above determine  $v_m$ 's up to a multiplicative constant
- Set  $v_1 = 1$ , then  $v_m$  is the expected number of visits to m in between two successive visits to station 1
- Although  $p(\underline{k})$  is again a product, the queues at stations are dependent!
- How to compute C?



#### Normalizing constant

Let

$$C(m,n) = \sum_{\substack{k_1,\ldots,k_m \ge 0\\\sum_{i=1}^m k_i = n}} \left(\frac{v_1}{\mu_1}\right)^{k_1} \left(\frac{v_2}{\mu_2}\right)^{k_2} \cdots \left(\frac{v_m}{\mu_m}\right)^{k_m}$$

Then C = 1/C(M, N)

#### **Recursion:**

$$C(m, n) = C(m - 1, n) + \frac{v_m}{\mu_m} C(m, n - 1)$$

with initial conditions

 $C(0, n) = 0, \quad n = 1, \dots, N, \quad C(m, 0) = 1, \quad m = 1, \dots, M,$ 



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### Absolute arrival rate

What is the real arrival rate λ<sub>m</sub>?
 Note that

input rate to station M = output rate from station M $\lambda_M = v_m \frac{C(M, N-1)}{C(M, N)}$ 

and  $\lambda_m / \lambda_M = v_m / v_M$ 

• What is mean number  $E(L_M)$  in station M?

$$E(L_M) = \frac{\sum_{k_M=0}^N k_M \left(\frac{v_M}{\mu_M}\right)^{k_M} C(M-1, N-k_M)}{C(M, N)}$$

• What is expected cycle time *E*(*C*) between two visits to station 1? By Little's law

$$\lambda_1 E(C) = N$$

