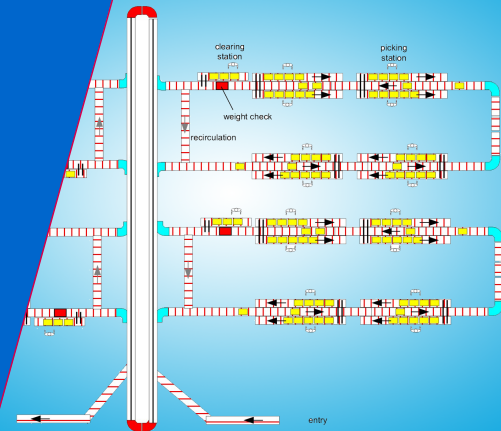


Stochastic Models of Manufacturing Systems

Ivo Adan



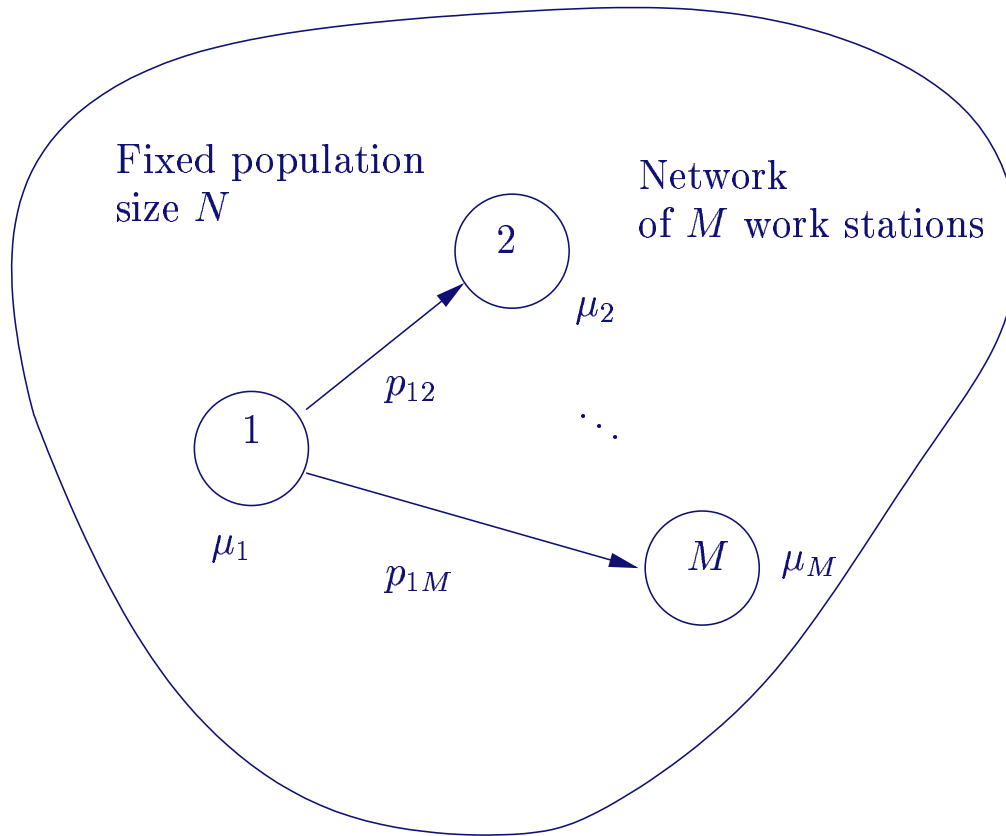
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Eindhoven
University of Technology

Tuesday June 16

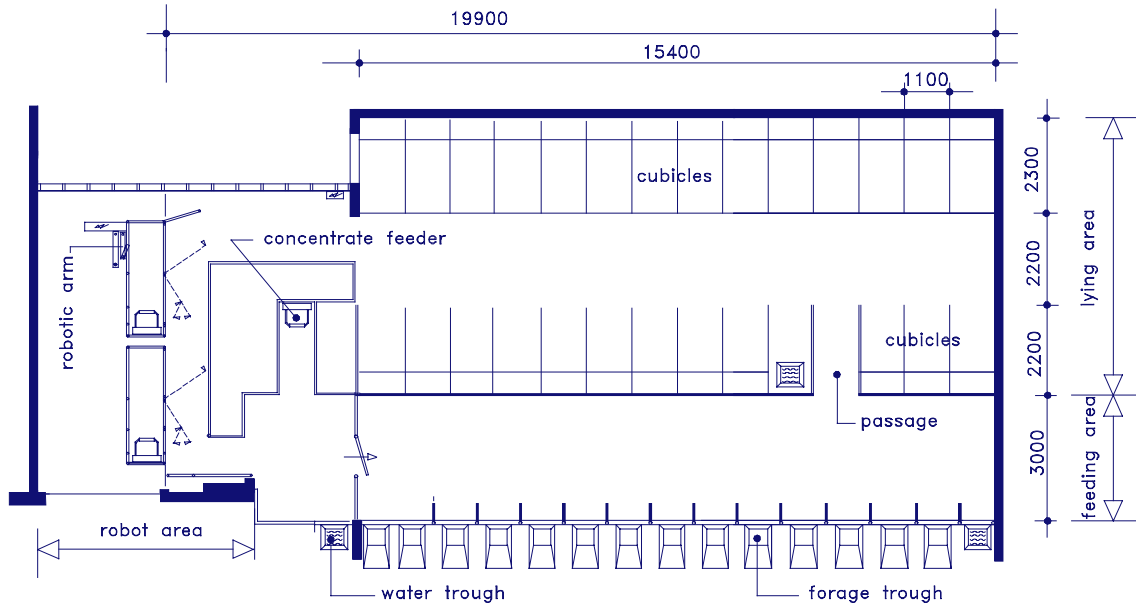
- Workstations $1, \dots, M$
- Workstation m has c_m parallel identical machines
- N circulating jobs (N is the population size)
- Processing times in workstation m are **exponential** with rate μ_m
- Processing order is FCFS
- Buffers are unlimited
- **Markovian routing:**
job moves from workstation m to n with probability p_{mn}

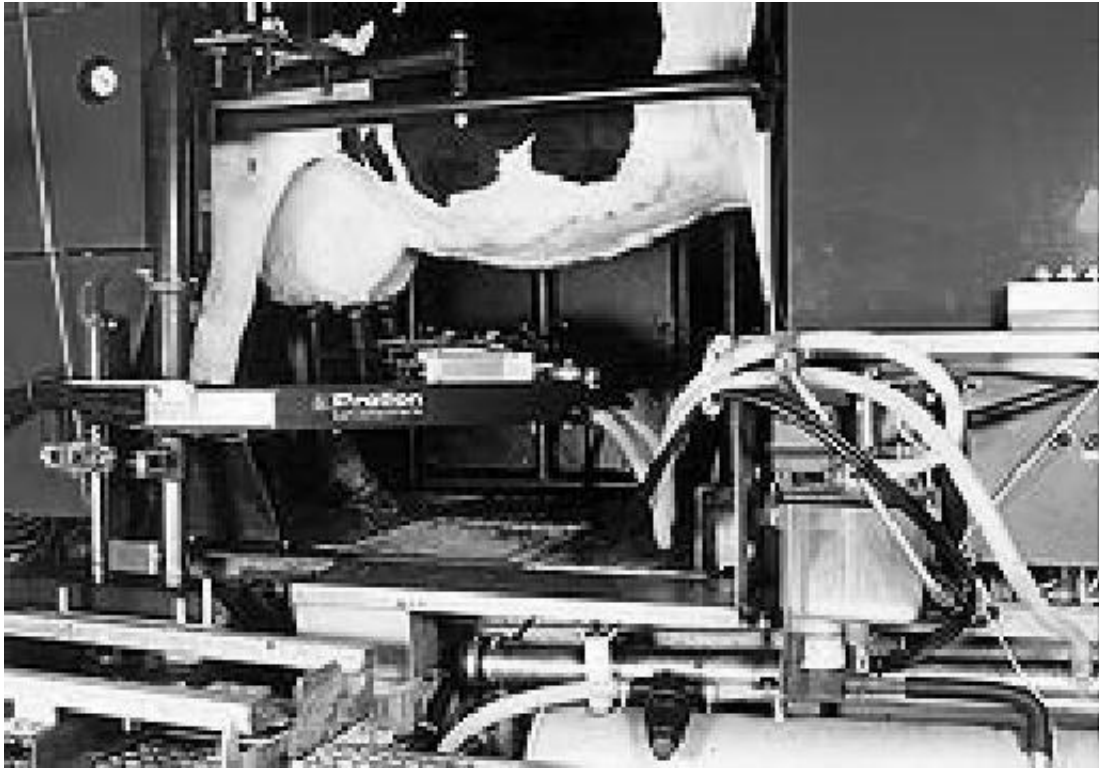
This network is also called **Closed Jackson network**



Example: Robotic barn

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How to design a robotic barn? How many robots?

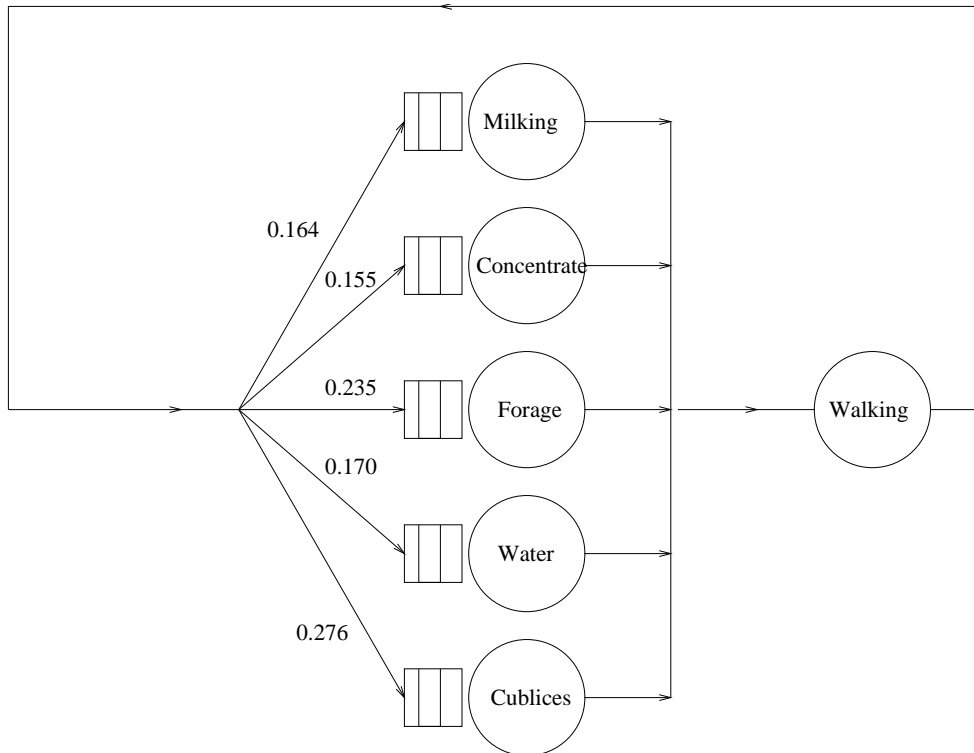
Closed network with K circulating cows (the herd) and 6 workstations:

1. Milking robot,
2. Concentrate feeder,
3. Forage lane,
4. Water trough,
5. Cubicle and
6. (artificial one) Walking.

Example: Robotic barn

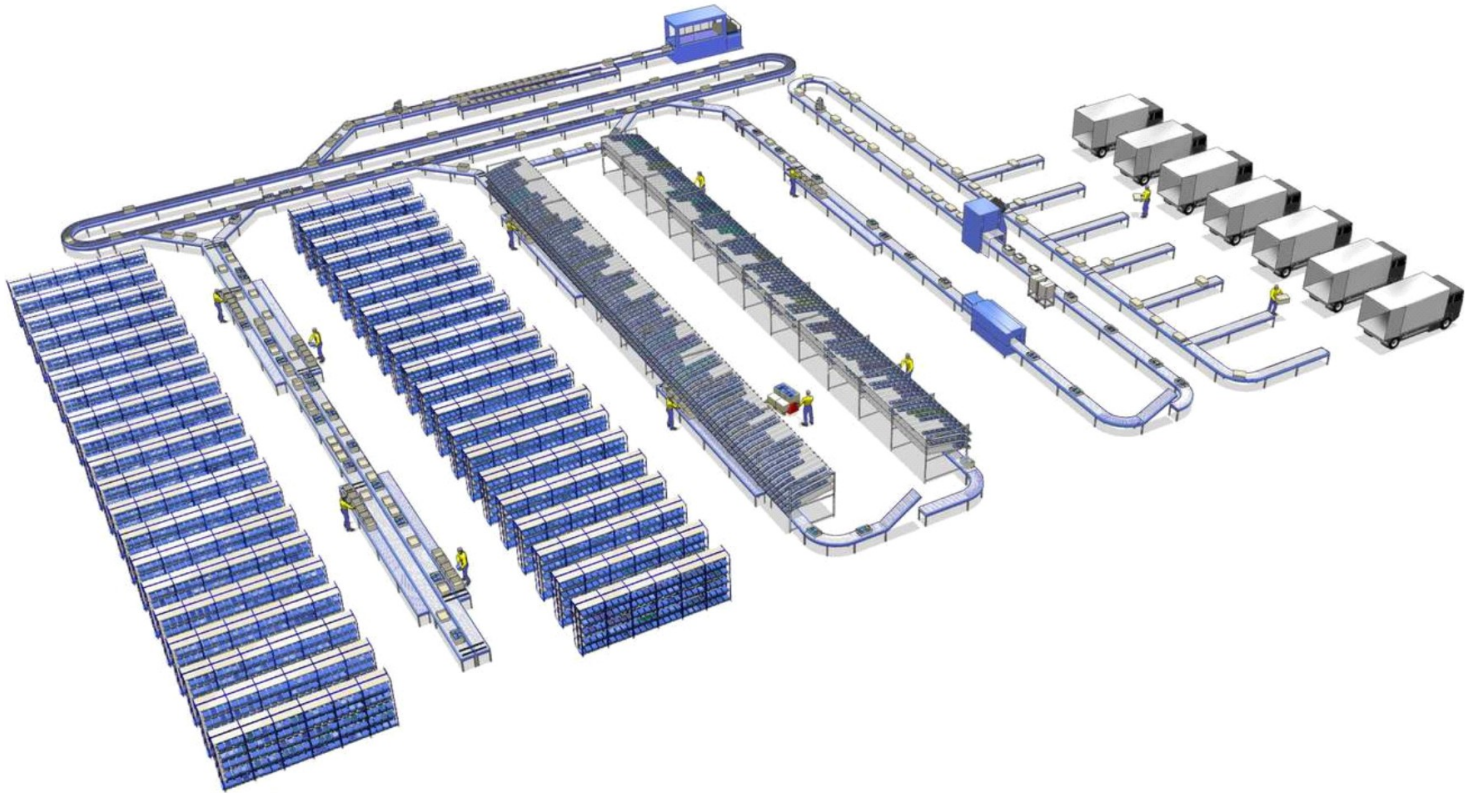
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Closed network with K circulating cows and 6 workstations:



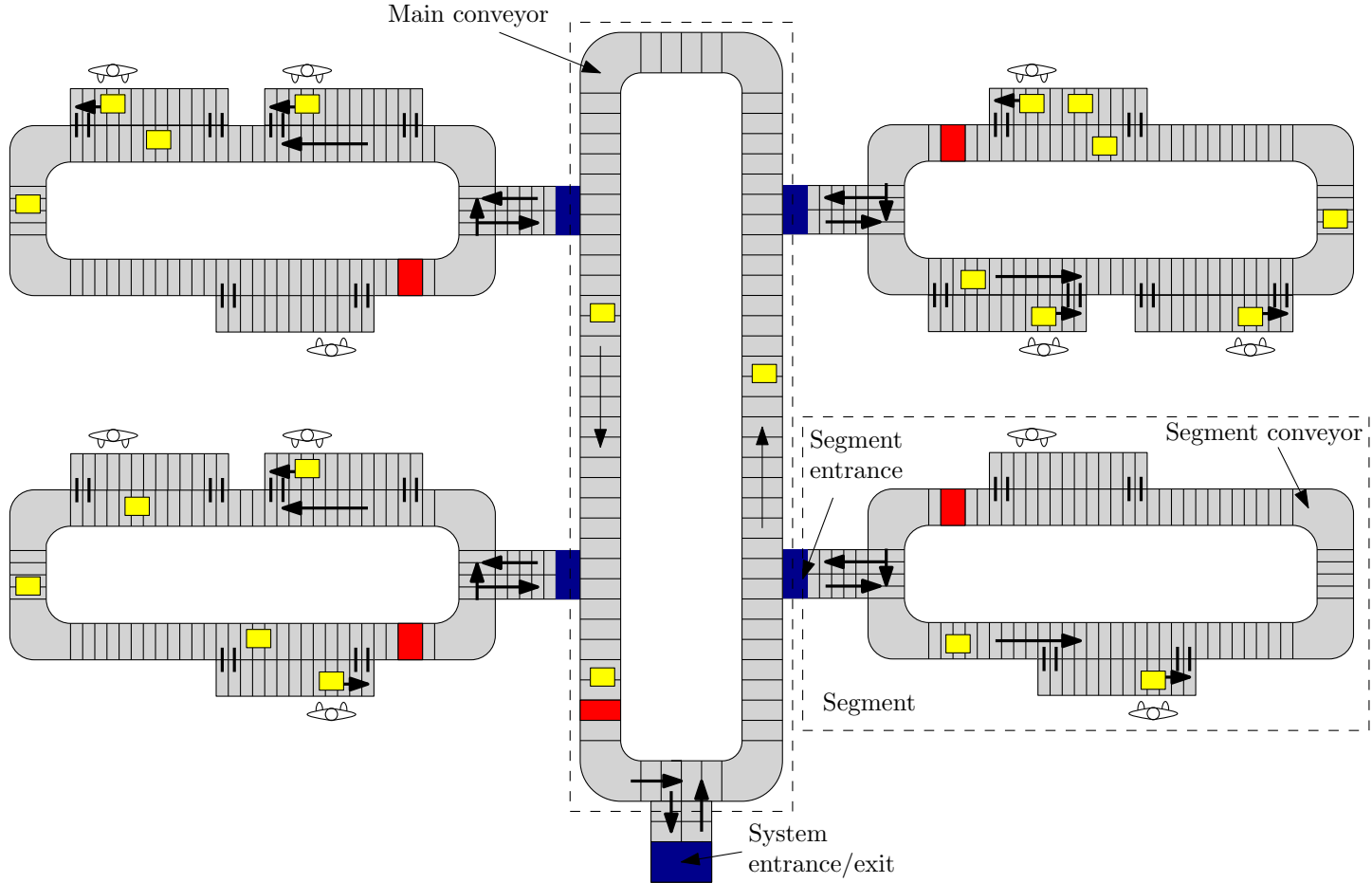
Zone-Picking Systems

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Tuesday June 16

Example: Zone-Picking

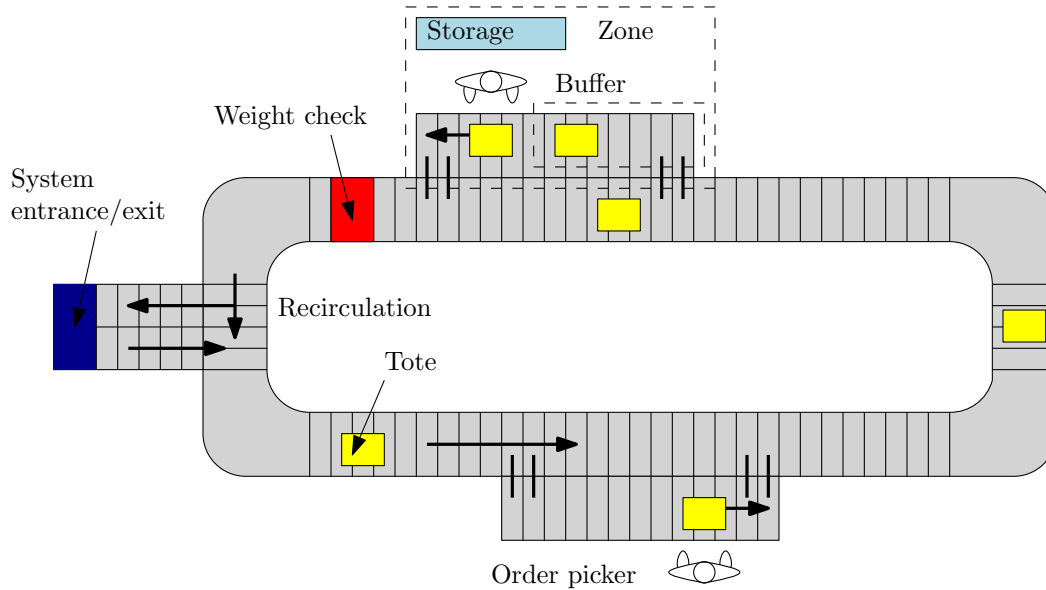


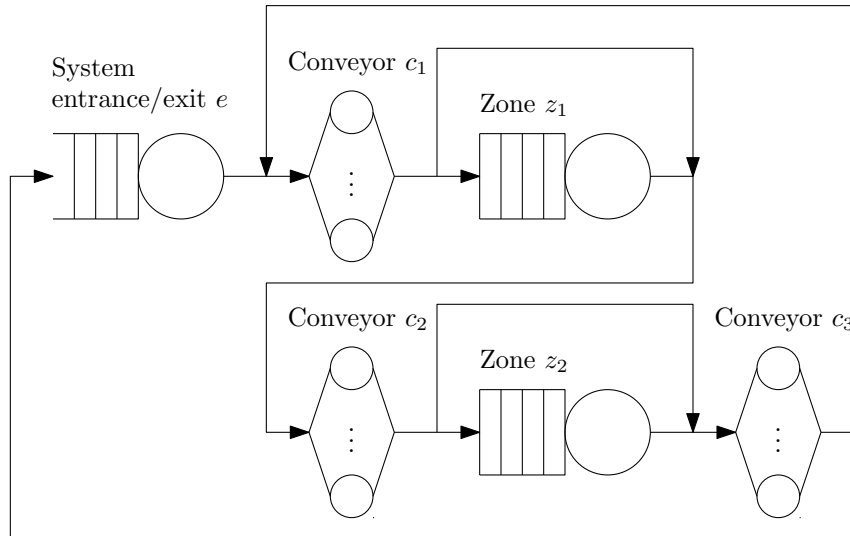
Issues in design:

- What should be the layout of the network?
- Size of zones?
- Where to locate items?
- What number of pickers and zones?
- Required CONWIP level?

Example: Single Zone

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Closed network with K totes and 6 workstations

Example: KIVA robots

13/58



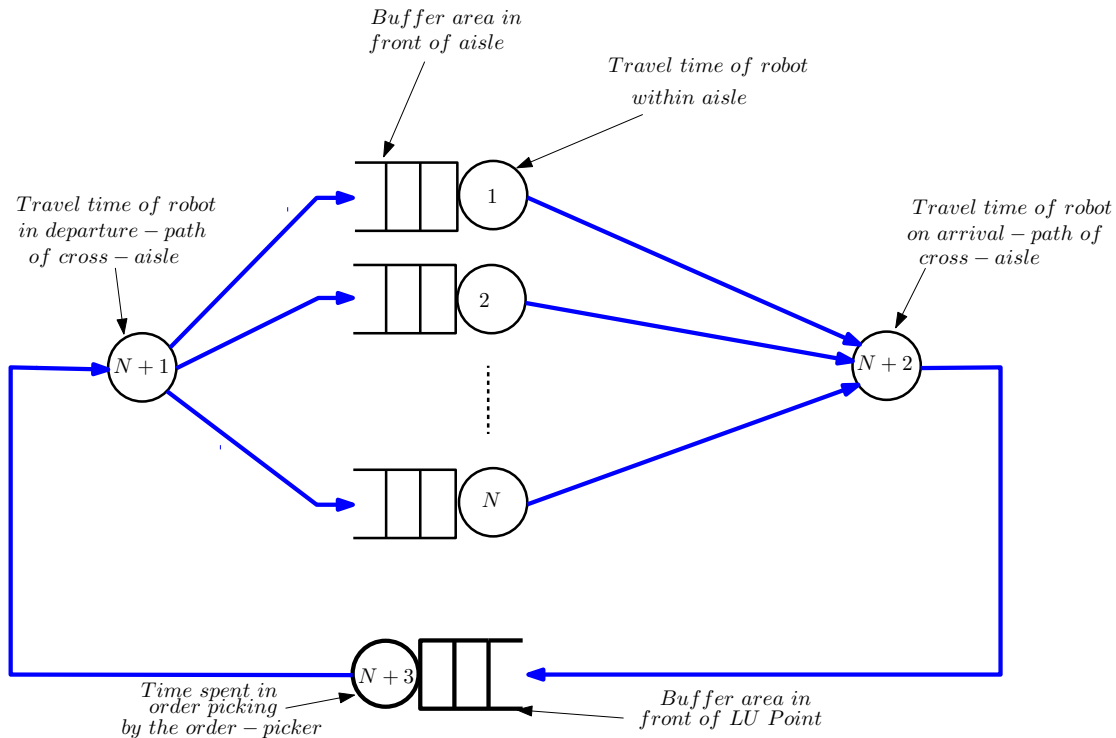
Tuesday June 16

Example: KIVA robots

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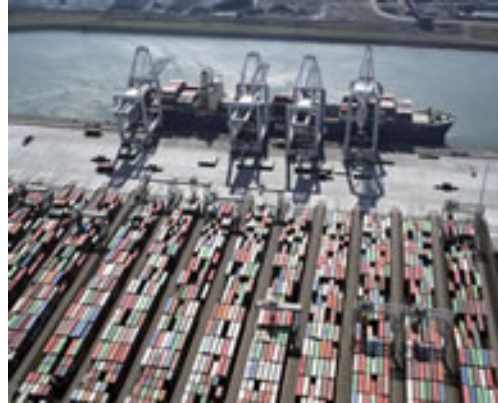
How to design a KIVA system? How many robots?



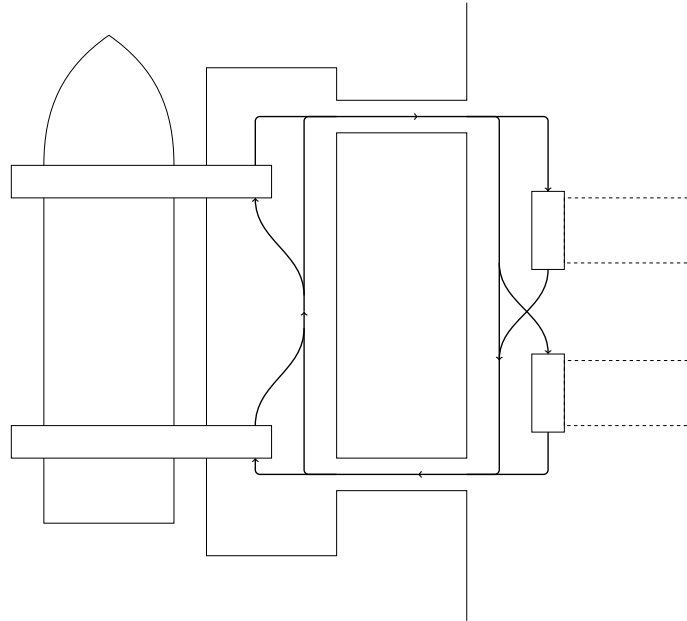
Closed queueing network model with K circulating robots

Example: Container terminal

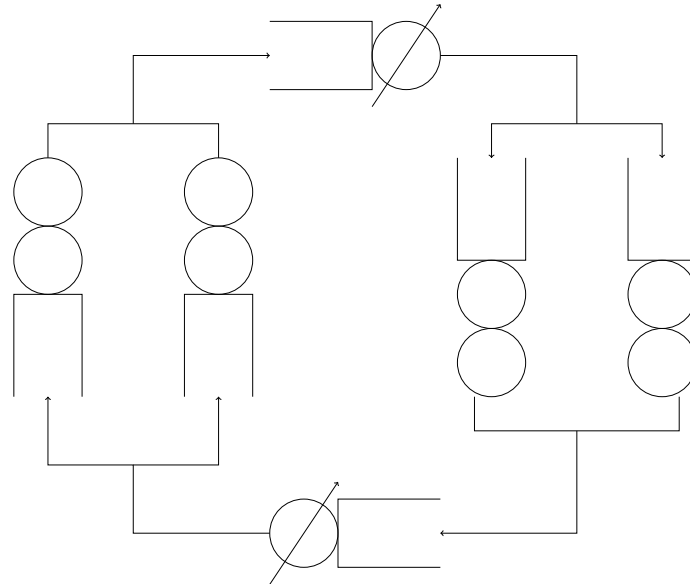
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How many AGVs needed for unloading ship?



Abstract view of load/unload process



Closed queueing network model with K circulating AGVs

States of network (k_1, \dots, k_M) where k_m is number of jobs in workstation m

Note that

$$\sum_{m=1}^M k_m = N$$

so there are $\binom{N+M-1}{M-1}$ states!

State probabilities $p(k_1, k_2, \dots, k_M)$ satisfy balance equations ($c_m = 1$)

Flow out of \underline{k} = Flow into \underline{k}

$$p(\underline{k}) \sum_{m=1}^M \mu_m \epsilon(k_m) = \sum_{n=1}^M \sum_{m=1}^M p(\underline{k} + \underline{e}_n - \underline{e}_m) \mu_n p_{nm} \epsilon(k_m)$$

where $\underline{e}_m = (0, \dots, 1, \dots, 0)$ with 1 at place m and $\epsilon(k) = \begin{cases} 1 & \text{if } k > 0 \\ 0 & \text{else} \end{cases}$

Product form solution “Jackson’s miracle”

$$p(\underline{k}) = C p_1(k_1) p_2(k_2) \cdots p_M(k_M),$$

where C is normalizing constant and

$$p_m(k_m) = \left(\frac{v_m}{\mu_m} \right)^{k_m}, \quad k_m = 0, 1, \dots$$

with v_m the “arrival rate” to workstation m

This is again a **product of $M/M/1$ solutions**:

Number in station m follows $M/M/1$ with arrival rate v_m and service rate μ_m !

v_m is the **relative arrival rate** or **visiting frequency** to m , satisfying

$$v_m = \sum_{n=1}^M v_n p_{nm}, \quad m = 1, \dots, M$$

Remarks:

- Equations above determine v_m 's up to a multiplicative constant
- Set $v_1 = 1$, then v_m is the expected number of visits to m in between two successive visits to station 1
- Although $p(\underline{k})$ is again a product, the queues at stations are **dependent!**
- Product form result also valid for **fixed routing**
- **How to compute C ?**

Let

$$C(m, n) = \sum_{\substack{k_1, \dots, k_m \geq 0 \\ \sum_{i=1}^m k_i = n}} \left(\frac{v_1}{\mu_1} \right)^{k_1} \left(\frac{v_2}{\mu_2} \right)^{k_2} \dots \left(\frac{v_m}{\mu_m} \right)^{k_m} .$$

So $C(m, n)$ is sum of products in network with stations $1, \dots, m$ and population n . Clearly $C = 1/C(M, N)$

Recursion (Buzen's algorithm):

$$C(m, n) = C(m - 1, n) + \frac{v_m}{\mu_m} C(m, n - 1)$$

with initial conditions

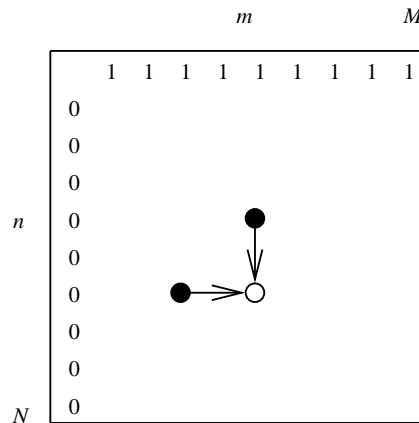
$$C(0, n) = 0, \quad n = 1, \dots, N, \quad C(m, 0) = 1, \quad m = 1, \dots, M,$$

Recursion (Buzen's algorithm):

$$C(m, n) = C(m - 1, n) + \frac{v_m}{\mu_m} C(m, n - 1)$$

with initial conditions

$$C(0, n) = 0, \quad n = 1, \dots, N, \quad C(m, 0) = 1, \quad m = 1, \dots, M,$$



- What is the real arrival rate λ_m ?

Note that

$$\lambda_M = v_m \frac{C(M, N-1)}{C(M, N)}$$

and

$$\lambda_m = \frac{v_m}{v_M} \lambda_M$$

- What is mean number $E(L_M)$ in station M ?

$$E(L_M) = \frac{1}{C(M, N)} \sum_{k_M=0}^N k_M \left(\frac{v_M}{\mu_M} \right)^{k_M} C(M-1, N-k_M)$$

- What is expected cycle time $E(C)$ between two visits to station 1?

$$E(C) = \frac{N}{\lambda_1} \quad (\text{Little's law})$$

Product form solution

$$p(\underline{k}) = Cp_1(k_1)p_2(k_2) \cdots p_M(k_M),$$

where C is normalizing constant and

$$p_m(k_m) = \prod_{k=1}^{k_m} \frac{v_m}{\mu_m(k)}$$

where $\mu_m(k) = \min(k, c_m)\mu_m$ and v_m the visiting frequency to workstation m

This is **product of $M/M/c_m$ solutions** with arrival rate v_m and service rate μ_m !

Normalizing constant C can again be calculated via recursion (verify!)

Question: What is the state seen by job moving from one station to another?

Total number of jumps per time unit that see the (single server) network in state $\underline{k} \in S(N-1) = \{\underline{k} \geq 0 \mid \sum_{i=1}^M k_i = N-1\}$

$$\sum_{m=1}^M p(\underline{k} + \underline{e}_m) \mu_m = \frac{1}{C(M, N)} p_1(k_1) \cdots p_M(k_M) \sum_{m=1}^M v_m,$$

where $p_m(k_m) = \left(\frac{v_m}{\mu_m}\right)^{k_m}$

Total number of **all** jumps per time unit in the (single server) network

$$\sum_{\underline{l} \in S(N-1)} \sum_{m=1}^M p(\underline{l} + \underline{e}_m) \mu_m = \frac{1}{C(M, N)} \sum_{\underline{l} \in S(N-1)} p_1(l_1) \cdots p_M(l_M) \sum_{m=1}^M v_m,$$

Fraction of jumps per time unit that see the network in state $\underline{k} \in S(N - 1)$

$$\frac{\frac{1}{C(M, N)} p_1(k_1) \cdots p_M(k_M) \sum_{m=1}^M v_m}{\frac{1}{C(M, N)} \sum_{\underline{l} \in S(N-1)} p_1(l_1) \cdots p_M(l_M) \sum_{m=1}^M v_m} = \frac{1}{C(M, N - 1)} p_1(k_1) \cdots p_M(k_M)$$

which is probability that network with $N - 1$ circulating jobs is in state \underline{k}

Conclusion:

Arbitrary job moving from one station to another sees the network **in equilibrium** with a population with **one job less** (job does not see himself)

Remarks:

- Also valid in multi-server networks (verify!)
- Also valid for jobs moving to a **specific** station (verify!)
- **What is the impact of this result?**

Define for network with population k

$E(S_m(k))$ = mean production lead time at station m

$\Lambda_m(k)$ = throughput of station m

$E(L_m(k))$ = mean number of jobs in station m

For population $k = 1, 2, \dots, N$ in single server network

$$E(S_m(k)) = E(L_m(k-1)) \frac{1}{\mu_m} + \frac{1}{\mu_m} \quad (\text{Arrival theorem})$$

$$\Lambda_m(k) = \frac{kv_m}{\sum_{n=1}^M v_n E(S_n(k))} \quad (\text{Little})$$

$$E(L_m(k)) = \Lambda_m(k) E(S_m(k)) \quad (\text{Little})$$

with initially $E(L_m(0)) = 0$ for all m

Remark:

- $\sum_{n=1}^M v_n E(S_n(k))$ is **mean cycle time** of job

In **multi server** network

$$E(S_m(k)) = \Pi_m(k-1) \frac{1}{c_m \mu_m} + \left(E(L_m(k-1)) - \frac{\Lambda_m(k-1)}{\mu_m} \right) \frac{1}{c_m \mu_m} + \frac{1}{\mu_m}$$

where $\Pi_m(k-1)$ is probability that all servers are busy

Approximate $\Pi_m(k-1)$ by probability of waiting in **corresponding** $M/M/c_m$

$$\Pi_m(k-1) \approx \frac{\frac{1}{c_m!} \left(\frac{\Lambda_m(k-1)}{\mu_m} \right)^{c_m}}{\left(1 - \frac{\Lambda_m(k-1)}{c_m \mu_m} \right) \sum_{i=0}^{c_m-1} \frac{1}{i!} \left(\frac{\Lambda_m(k-1)}{\mu_m} \right)^i + \frac{1}{c_m!} \left(\frac{\Lambda_m(k-1)}{\mu_m} \right)^{c_m}}$$

If $c_m = \infty$ (no waiting)

$$E(S_m(k)) = \frac{1}{\mu_m}$$

In **multi server** station

$$E(S_m(k)) = \Pi_m(k-1) \frac{E(R_m)}{c_m} + (E(L_m(k-1)) - \Lambda_m(k-1)E(B_m)) \frac{E(B_m)}{c_m} + E(B_m)$$

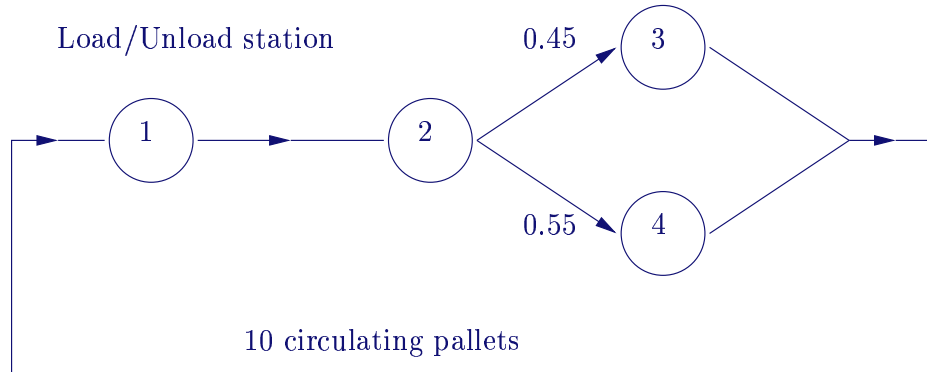
where $\Pi_m(k-1)$ is approximated by probability of waiting in $M/M/c$

In **single server** station this reduces to

$$E(S_m(k)) = \rho_m(k-1)E(R_m) + (L_m(k-1) - \rho_m(k-1)) E(B_m) + E(B_m)$$

where $\rho_m(k-1) = \Lambda_m(k-1) E(B_m)$

Closed system with 4 single server stations and 10 circulating pallets:



Processing characteristics:

Station	$E(B_m)$	$c_{B_m}^2$
1	1.25	0.25
2	1.25	0.50
3	2.00	0.33
4	1.60	1.00

Mean value analysis: $\Lambda_1(10) = 0.736$ parts per time unit

Simulation: $\Lambda_1(10) = 0.743 \pm 0.003$ parts per time unit

Station	$E(S_m(10))$	
	amva	sim
1	4.417	4.890 ± 0.106
2	5.050	4.760 ± 0.169
3	4.181	3.860 ± 0.068
4	4.086	3.790 ± 0.118

Production system:

- C machines
- N pallets
- M operations to be performed
- each operation requires a **specific** tool set
- r_m copies of tool set m
- $v_m E(B_m)$ is work load to be handled by tool set m

Optimization problem:

$$\max TH(c_1, c_2, \dots, c_M)$$

subject to

$$\sum_{m=1}^M c_m \leq C,$$

$$1 \leq c_m \leq r_m, \quad m = 1, 2, \dots, M.$$

where c_m is number of tool sets m being used

Optimization problem:

$$\begin{aligned} & \max TH(c_1, c_2, \dots, c_m) \\ & \text{subject to} \\ & \sum_{m=1}^M c_m \leq C, \\ & 1 \leq c_m \leq r_m, \quad m = 1, 2, \dots, M. \end{aligned}$$

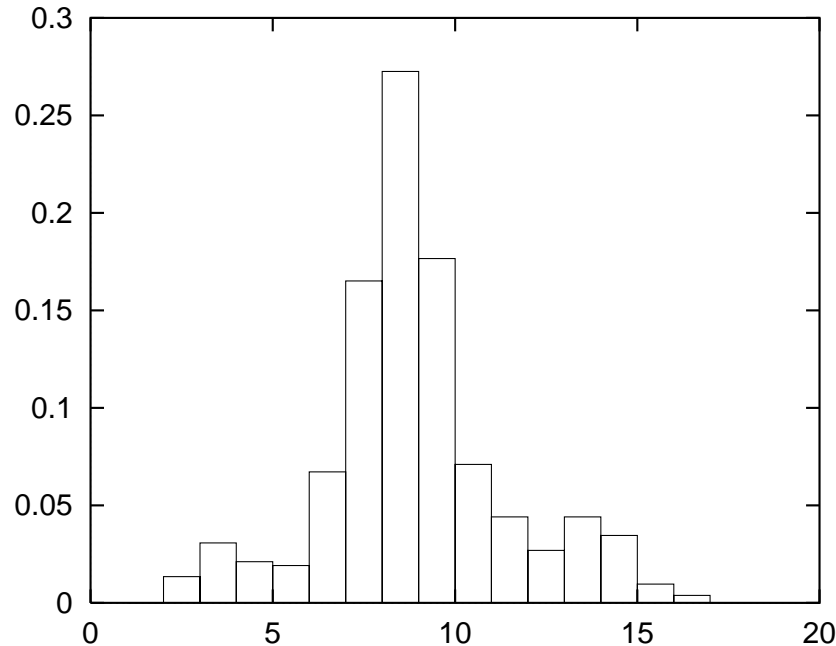
where c_m is number of tool sets m being used

Heuristic solution:

- Subsequently allocate tool sets to machines
- allocate tool set with **maximum increase in throughput**

Closed network with K circulating cows and 6 workstations:

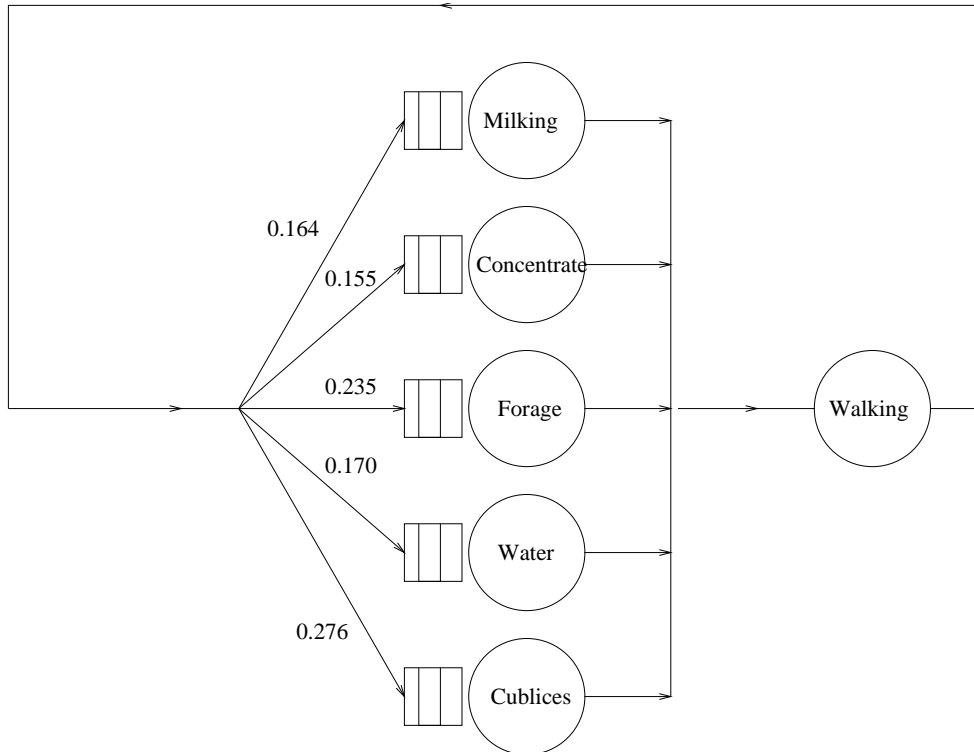
1. Milking robot,
2. Concentrate feeder,
3. Forage lane,
4. Water trough,
5. Cubicle and
6. (artificial one) Walking.



Histogram of the processing time (in min.) in the milking robot:

Processing times in the facilities of the barn:

Facility	Routing probability	Processing time (in min.)	
		Mean	Standard deviation
Milking robot	0.164	8.41	2.52
Concentrate feeder	0.155	6.38	6.25
Forage lane	0.235	15.0	11.9
Water trough	0.170	3.18	2.30
Cubicle	0.276	38.9	60.3



General closed network model of robotic dairy barn.

```
type cow = tuple (real arr; int stat);  
type cow_walk = tuple(cow x; timer t);
```



```
proc B(chan? cow a; chan! cow b):  
  list cow xs;  
  cow x;  
  
  while true:  
    select  
      a?x:  
        x.arr = time;  
        xs = xs + [x]  
    alt  
      size(xs) > 0, b!xs[0]:  
        xs = xs[1:]  
    end  
  end  
end
```

```
proc M(chan? cow a; chan! cow b, c; dist real u):  
  cow x;  
  
  while true:  
    a?x;  
    b!x;  
    delay sample u;  
    c!x;  
  end  
end  
end
```

```
proc W(chan? cow a; chan! cow b, c; dist real u; int m):  
    chan cow d;  
  
run B(a,d),  
    unwind j in range(m):  
        M(d, b, c, u)  
    end  
end
```

```
proc L(chan? cow a; chan! cow b; real walk):  
  list cow_walk xst;  
  cow x;  
  
  while true:  
    select  
      a?x:  
        xst = xst + [(x, timer(walk))]  
    alt  
      not empty(xst) and ready(xst[0].t), b!xst[0].t:  
        xst = xst[1:]  
    end  
  end  
end  
end
```

```
proc R(chan? cow a; list chan! cow b):  
  cow x;  
  list(1000) int dest;  
  
  for i in range(1000):  
    if i < 164:  
      dest[i] = 0;  
    elif i < 319:  
      dest[i] = 1;  
    ...  
  end;  
  
  while true:  
    a?x;  
    x.stat = dest[sample uniform(0, 1000)];  
    b[x.stat]!x  
  end  
end
```

```
model DairyBarn():
  chan cow a, c, d;
    list(5) chan cow b;

run G(a, 10),
    L(a, d, 5.0),
    R(d, b),
    W(b[0], c, a, exponential(8.41), 1),
    W(b[1], c, a, exponential(6.38), 1),
    W(b[2], c, a, exponential(15.0), 1),
    W(b[3], c, a, exponential(3.18), 1),
    W(b[4], c, a, exponential(38.9), 1),
    E(c, 100000)

end
```

- n_m distinct types of operations at (single server) work station m
- v_{mr} visits to work station m for type r operation
- mean processing time for type r operation at work station m is $E(B_{mr})$
- mean residual processing time is $E(R_{mr})$

Define

$E(S_{mr}(k))$ = mean production lead time at station m for job of type r operation

$\Lambda_{mr}(k)$ = arrival rate at station m of jobs for type r operation

$E(L_{mr}(k))$ = mean number of jobs at station m for type r operation

Then

$$E(S_{mr}(k)) = \sum_{s=1}^{n_m} \rho_{ms}(k-1)E(R_{ms}) + \sum_{s=1}^{n_m} (E(L_{ms}(k-1)) - \rho_{ms}(k-1))E(B_{ms}) + E(B_{mr})$$

where $\rho_{ms}(k-1) = \Lambda_{ms}(k-1)E(B_{ms})$ and

$$\Lambda_{mr}(k) = \frac{kv_{mr}}{\sum_{n=1}^M \sum_{s=1}^{n_m} v_{ns}E(S_{ns}(k))}$$
$$E(L_{mr}(k)) = \Lambda_{mr}(k)E(S_{mr}(k))$$

- Workstations $1, \dots, M$
- Workstation m has c_m parallel identical machines
- R job types
- N_r circulating jobs of type r
- Processing times in workstation m are **exponential** with rate μ_m
(so processing times are **job-type independent!**)
- Processing order is FCFS
- Buffers are unlimited
- **Markovian routing:**
type r job moves from workstation m to n with probability p_{mn}^r
(so each job type has its own Markovian routing)

This network is also called **Closed multi-class Jackson network**

States of network $(\underline{k}_1, \dots, \underline{k}_M)$ where

- $\underline{k}_m = (k_{m1}, \dots, k_{mR})$ is the **aggregate** situation in station k
- k_{mr} is the number of type r jobs in workstation m

Note that for each r

$$\sum_{m=1}^M k_{mr} = N_r$$

v_{mr} is the relative visiting frequency to station m of type r jobs satisfying

$$v_{mr} = \sum_{n=1}^M v_{nr} p_{nm}^r, \quad m = 1, 2, \dots, M.$$

Jackson's miracle

$$p(\underline{k}) = Cp_1(\underline{k}_1)p_2(\underline{k}_2) \cdots p_M(\underline{k}_M),$$

where C is normalizing constant

If $c_m = 1$

$$p_m(\underline{k}_m) = \frac{(k_{m1} + k_{m2} + \cdots + k_{mR})!}{k_{m1}!k_{m2}! \cdots k_{mR}!} \left(\frac{v_{m1}}{\mu_m}\right)^{k_{m1}} \left(\frac{v_{m2}}{\mu_m}\right)^{k_{m2}} \cdots \left(\frac{v_{mR}}{\mu_m}\right)^{k_{mR}}$$

If $c_m > 1$

$$p_m(\underline{k}_m) = \frac{(k_{m1} + k_{m2} + \cdots + k_{mR})!}{k_{m1}!k_{m2}! \cdots k_{mR}!} \frac{v_{m1}^{k_{m1}} v_{m2}^{k_{m2}} \cdots v_{mR}^{k_{mR}}}{\mu_m(1)\mu_m(2) \cdots \mu_m(k_{m1} + k_{m2} + \cdots + k_{mR})}$$

where $\mu_m(k) = \min(k, c_m)\mu_m$

Arbitrary type r job moving from one station to another sees the network **in equilibrium** with a population with **one job of his own type less** (job does not see himself)

$\underline{N} = (N_1, N_2, \dots, N_R)$ is the population vector

So jumping type r job sees the network in equilibrium with population $\underline{N} - \underline{e}_r$

Define for network with population \underline{N}

$E(S_{mr}(\underline{N}))$ = mean production lead time at work station m for type r job

$\Lambda_{mr}(\underline{N})$ = throughput of type r jobs of station m

$E(L_{mr}(\underline{N}))$ = mean number of type r jobs in station m

In single-server network

$$E(S_{mr}(\underline{N})) = \sum_{s=1}^r E(L_{ms}(\underline{N} - \underline{e}_r)) \frac{1}{\mu_m} + \frac{1}{\mu_m}$$

$$\Lambda_{mr}(\underline{N}) = \frac{N_r v_{mr}}{\sum_{n=1}^M v_{nr} E(S_{nr}(\underline{N}))}$$

$$E(L_{mr}(\underline{N})) = \Lambda_{mr}(\underline{N}) E(S_{mr}(\underline{N}))$$

with initially $E(L_{ms}(0))$

Recursion over population vector \underline{N} , starting from $\underline{k} = \underline{0}$ to $\underline{k} = \underline{N}$!

Define for network with population \underline{N}

$E(W_{mr}(\underline{N}))$ = mean waiting time at work station m for type r job

$\Lambda_{mr}(\underline{N})$ = throughput of type r jobs of station m

$E(Q_{mr}(\underline{N}))$ = mean number of type r jobs waiting in station m

In non-preemptive (single server) **priority station m** (type 1 highest priority)

$$E(W_{mr}(\underline{N})) = \sum_{s=1}^R \rho_{ms}(\underline{N} - \underline{e}_r) \frac{1}{\mu_m} + \sum_{s=1}^r E(Q_{ms}(\underline{N} - \underline{e}_r)) \frac{1}{\mu_m} \\ + \sum_{s=1}^{r-1} \Lambda_{ms}(\underline{N} - \underline{e}_r) E(W_{mr}(\underline{N})) \frac{1}{\mu_m}$$

where $\rho_{mr}(\underline{N}) = \Lambda_{mr}(\underline{N}) \frac{1}{\mu_m}$

Breaking the recursion:

Assume jumping type r job sees the system in equilibrium with population \underline{N} (instead of $\underline{N} - \underline{e}_r$)

In FCFS single server station m

$$E(S_{mr}(\underline{N})) = \sum_{s=1}^r E(L_{ms}(\underline{N})) \frac{1}{\mu_m} + \frac{1}{\mu_m}$$

So mean number seen on arrival is mean number in system **including himself**

Breaking the recursion:

Assume jumping type r job sees the system in equilibrium with population \underline{N} (instead of $\underline{N} - e_r$)

In FCFS single server station m

$$E(S_{mr}(\underline{N})) = \sum_{s=1}^r E(L_{ms}(\underline{N})) \frac{1}{\mu_m} + \frac{1}{\mu_m}$$

So mean number seen on arrival is mean number in system **including himself**

To avoid **self queueing**

$$E(S_{mr}(\underline{N})) = \sum_{s \neq r} E(L_{ms}(\underline{N})) \frac{1}{\mu_m} + \frac{N_r - 1}{N_r} E(L_{mr}(\underline{N})) \frac{1}{\mu_m} + \frac{1}{\mu_m}$$

3MR equations for 3MR unknowns $E(S_{mr}(\underline{N}))$, $\Lambda_{mr}(\underline{N})$ and $E(L_{mr}(\underline{N}))$

$$E(S_{mr}(\underline{N})) = \sum_{s \neq r} E(L_{ms}(\underline{N})) \frac{1}{\mu_m} + \frac{N_r - 1}{N_r} E(L_{mr}(\underline{N})) \frac{1}{\mu_m} + \frac{1}{\mu_m}$$

$$\Lambda_{mr}(\underline{N}) = \frac{N_r v_{mr}}{\sum_{n=1}^M v_{nr} E(S_{nr}(\underline{N}))}$$

$$E(L_{mr}(\underline{N})) = \Lambda_{mr}(\underline{N}) E(S_{mr}(\underline{N}))$$

Solution by **successive substitutions**

- Weekly (8) take home (individual) assignments
- Best 7 out of 8 take home assignments count (40%)
- Final assignment, done in groups of two (60%)
- Send email to iadan@tue.nl to inform about group composition
- Final assignment will be returned by mail
- Due date for final assignment is **September 1**, send report as **pdf**
- **Report:** Present your work clearly (assumptions, analysis, results, etc.) and try to keep size of report limited, to say 3-4 pages
- Appointments will be scheduled: **individual evaluation**, which is mix of report evaluation and oral exam