## TECHNISCHE UNIVERSITEIT EINDHOVEN Department of Mathematics and Computer Science Exercises Stochastic Processes 2 (2S480) for week 2, 2006.

1. Consider the following queueing model: customers arrive at a service station according to a Poisson process with rate  $\lambda$ . There are c servers; the service times are exponential with rate  $\mu$ . If an arriving customer finds c servers busy, then he leaves the system immediately.

- a. Model this system as a birth and death process.
- b. Suppose now that there are infinitely many servers  $(c = \infty)$ . Again model this system as a birth and death process.
- 2. In Example 6.11 it is shown, using the backward equations, that

$$P_{00}'(t) = \mu - (\mu + \lambda)P_{00}(t).$$

- a. Derive this result using the forward equations.
- b. Derive a differential equation for  $P_{11}(t)$  in two ways: using the forward and backward equations.
- c. Suppose the machine is working at time 0. What is the probability that the machine is also working at time t?
- **3.** Exercise 6.8.

4. Exercise 6.10 (but you do not have to verify that the transition probabilities satisfy the forward and backward equations).