## 2DD50 - Exercises week 8

## Theory: Kulkarni's book, 6.5 and 6.6

## **Conceptional Problems:**

- 6.20 See the text in the book.
- 6.21 See the text in the book.

## **Computational Problems:**

6.32 Consider the service system as described in the text of this exercise.

- a) Classify the queueing model for this service system according to the standard nomenclature described in paragraph 6.1.
- b) Determine the following steady state performance measures:
  - The mean number of customers in the service system and the mean waiting time of customers.
  - The mean number of occupied servers and the mean service time of a customer.
  - The mean number of customers in the queue, waiting for an available server and the mean queueing time of customers.
  - The fraction of time the server is occupied.
  - The throughput, the expected number of customers that leave the system per hour.
- 6.33 See the text in the book.
- 6.35 See the text in the book.
- 6.36 Consider the queueing system as described in the text of Conceptual Problem 6.20. Use the asumptions and data from this exercise.
  - a) The servers are considered separately. Each server is modelled as a G|M|1 queue. Determine for each server the following steady state performance measures:
    - The mean number of customers and the mean waiting time of customers who are assigned to the server.
    - The mean number of occupied servers and the mean service time of a customer.
    - The mean number of customers in the queue, waiting for an availabl e server and the mean queueing time of customers.
    - The fraction of time the server is occupied.
    - The throughput, the expected number of customers served by the server per hour.
  - b) The service system is changed: entering customers form a single queue served "First Come First Served" by the two identical servers. Determine for the changed system the mean number of customers in the system.
  - c) Answer the question as given in the text of this exercise in the book.
- 6.40 See the text in the book.